

2023 Dowling Educational Scholarship recipient

2023 Import report

For over 30 years, CCNW has helped reduce hunger for Northern Westchester families by offering an array of services to build a clear pathway towards stability and self-sufficiency, providing a hub of emergency resources under one roof for all who need help.

COMMUNITY CENTER OF NORTHERN WESTCHESTER

COMMUNITY CENTER OF NORTHERN WESTCHESTER 30 Years of Neighbors Helping Neighbors

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message of thanks

Dear Friends,

For over thirty years, the Community Center of Northern Westchester has offered food, clothing, programs and other resources to our neighbors in need in Northern Westchester. In our annual reports, we typically highlight the impact of our work over the prior year. This report is no exception. But I am also happy in this report to share a view forward, with some exciting news about plans to improve and expand our building to better serve our clients, donors, staff and volunteers.

Demand for our services remains extraordinarily high, in many instances, reaching and exceeding demand during the peak of the COVID pandemic. Last year, with the help of hundreds of our dedicated volunteers, we distributed almost 758,000 pounds of food to help over 3,200 families put food on their tables. We shared 264,000 pounds of clothing that was generously donated by our community. You can read more about that work and more and the wonderful community support that we receive in the pages that follow.

What we can't adequately capture in this report are the significant demands that this work places on our building's limited space. A visit to our back door on any Saturday morning provides ample evidence of this. Or think of it this way: we receive, sort, store and distribute hundreds of tons of food and clothing every year – **over 500 tons last year alone** – to thousands of families, and help neighbors with job training classes and other resources, all from a building the size of a single family house!

That's why I am thrilled to report that, after many years of work and planning, we are finalizing plans for improving and expanding our building. With the support of local government officials and the tireless efforts of our Board Vice President, Gerri Tortorella, in the last year we signed a long-term lease with the Town of Bedford for the land on which our building sits, and submitted to the town planning board a site plan to renovate and expand our building by approximately 4,000 square feet and improve parking by roughly doubling the number of parking spaces. We look forward to sharing more details in the very near future when we kick off the public phase of a capital campaign for this project!

Thank you to all – donors, Community Partners, volunteers, and many more – who support CCNW. We have an exciting year ahead, and we are grateful for your caring and generosity.

With Warmest Wishes,

Ryan A. Becker Board President

impact in 2023





757,924 POUNDS of food were distributed



over 222,000 lbs of FRESH PRODUCE was shared with our neighbors

29 STUDENTS received EDUCATIONAL SCHOLARSHIPS to help them reach their academic dreams



over 2,000 neighbors received Winter Coats to keep them warm

MISSION

CCNW seeks to improve the well-being and self-sufficiency of neighbors in need by providing equitable access to food, clothing, programs and other resources: and creating positive change through the engagement of organizations and individuals within our community.

basic essentials

FOOD MARKET

The first step to helping someone toward self-sufficiency is making sure their basic needs are met

Families in need can select essentials including fresh fruits and vegetables, meat, eggs, shelf stable goods and crucial toiletries from our choice pantry. By providing reliable access to nutritious food, we can improve the health and security of our neighbors and help them to focus on meeting higher needs.

In 2023:

- Access to our food pantry reduced hunger for 3,235 families in Northern Westchester
- » Over 757,924 lbs. of food were distributed
- » 16,437 food pantry visits/home deliveries were made
- » 1,616 families received additional food for the holidays
- » 128,505 lbs. of food were recovered from local businesses and grocery stores to share with our neighbors





"We like to be able to come here when times are tough to get food, job help and also clothing... it is nice to know there is hope and that somebody cares."

CLOTHING BOUTIQUE

Lack of appropriate clothing is one of the top reasons kids miss school

Clothing insecure families do not know where their clothing resources will come from or what kind of financial trade-offs they will need to make to fulfill them.

Your clothing donations keep our boutique filled to offer families gently used clothing at no cost; easing their financial burden and ensuring that every member of the family has the clothing they need to live with dignity and confidence at work, school or play.

In 2023:

- » 11,267 individuals shopped in our Clothing Boutique
- » Over 7,500 pairs of shoes were received by neighbors
- » 264,000 pounds of clothing was donated by the generous community
- » 8,965 visits were made to our Clothing Boutique
- » 2,019 neighbors were kept warm with new or gently used winter coats

three



" I'm disabled and transportation is an issue. CCNW has home delivered groceries for me... the people who deliver are so nice. When you are home alone, believe me, it makes a difference."

basic essentials

SUPPORTING SENIORS

In Westchester County, 1 in 10 seniors lives in poverty

CCNW significantly alleviates stress for over 600 seniors by providing access to nutritious food, clothing, free health screening and flu shots, job counseling and training for those seeking employment, and assistance navigating social services and other community resources. For homebound seniors, our volunteers make home deliveries to ensure their needs are met.

In 2023:

- » Food insecurity was alleviated for 690 seniors
- » Almost 500 deliveries were made to home bound seniors, tailored to meet individual needs
- » Access to on-site health screenings and flu shots were available to all our seniors thanks to our NWH Community Health Team
- » Free eye exams and eyeglasses were provided in partnership with LensCrafters OneSight Foundation
- » Social isolation was reduced for our most vulnerable seniors through caring monthly phone calls

CARING FOR CHILDREN

1 in 3 low income families cannot afford diapers - without diapers children can't attend childcare and parents can't work

Our relationships with families have taught us that the best way to help a family in financial crisis regain their footing is to first meet the needs of their children, which is always their primary and most immediate concern.

Offering support specifically tailored to children helps level the playing field and sets the foundation for equal opportunities and success.

In 2023:

- » 3,718 children received nutritious food
- » Diapers and wipes were provided for over 400 babies
- » 1,700 local children were supported with brand-new school supplies
- » 2,100 children stayed cozy during the winter with new blankets, pajamas, hats and gloves
- » 120 high school seniors attended their Senior Proms in style with beautiful donated formal wear



well being

HEALTH AND WELLNESS

Financial inequalities in society are associated with a significant increased risk of poor health

The Center aims to enhance the physical and mental well-being of our community members by providing access to healthful foods, offering free health screenings and nutrition education, and making available a range of wellness resources.

In 2023:

- » Flu shots and health screenings were provided on-site by NWH Community Health Team for over 500 adults
- » 80 children attended sleep away or local summer camps
- » 33 individuals received donated bicycles from Bicycle World
- » 75 individuals facing chronic health issues improved their quality of life with personalized nutrition counseling
- » Families participated in outdoor activities with Lewisboro Land Trust and Bedford Audubon

"The people are wonderful and the help is just tremendous... the support I have gotten has helped me not only financially, but spiritually and emotionally. Thank you!"

CASE MANAGEMENT

Connecting individuals to community supports, benefits, programs and resources at their point of need is key to helping families move forward toward long term security

Clients benefit from seamless coordination of services and emotional support during times of crisis with a trusted helping hand to guide them as they strive to get back on their feet.

- » Wrap around services and personalized support were tailored to address everyone's unique circumstances
- » Assistance was provided to navigate additional community resources through a well-established network of partnerships
- » Trusted Others, a team of seasoned volunteers, stood with families encountering especially challenging circumstances and provided guidance to overcome obstacles together









long term stability

SELF SUFFICIENCY

Employment is one of the most effective and lasting ways to reduce poverty

CCNW provides specialized training to empower clients with the necessary skills for stable employment, increased income, and an enhanced quality of life for their families. Our Community Studio offers free programs featuring focused job skill training led by bilingual instructors. We tailor course content and schedules to ensure ease of access and opportunity for success.

In 2023:

- » 147 adults participated in our job skills training programs
- » 44 graduates of our Sewing and Design classes earned income by selling their products at our Community Studio
- » Over 100 adults gained better jobs or started their own business with our help
- » 76 individuals improved their English language skills through our language classes
- » An "Opportunity Grant" from Good For Kids helped an under-served woman on her path to entrepreneurial success by funding her education costs





"This scholarship is more than just a financial reward; it represents the hope and determination that I have to pursue my goals. Thank you from the bottom of my heart!"



DOWLING EDUCATIONAL SCHOLARSHIPS

Research shows that for low income children, a college education is one of the most important factors affecting long term success

Our Educational Scholarship Program is a natural extension of our commitment to equipping our neighbors with the resources to achieve financial stability. We are proud to support our hard working students, who are often juggling jobs and school, helping them access a college education and achieve their academic goals.

In 2023:

- » 29 applicants received scholarships to help them on their educational journey
- » Recipients are pursuing careers in a broad range of fields including medicine, psychology, engineering, criminal justice, biology, fashion and more.
- » The 2023 awards were given at a May celebration where students were also presented with a traditional yellow rose, symbolizing "the promise of a new beginning."







engagement

COMMUNITY PARTNERS

CCNW receives generous sustaining annual support from 43 civic, educational, religious, and non-profit organizations

Our Community Partners play a vital role in raising awareness about our services for those in need and promoting support for our initiatives and volunteer programs within their respective communities.

OUR COMMUNITY PARTNERS

(914) Cares Antioch Baptist Church Bedford-Armonk Rotary Club Bedford Community Church Bedford Hills Lions Club Bedford Hills Neighborhood Association Bedford Hills Woman's Club Bedford Presbyterian Church Bedford Village Lions Club Bet Torah, Mount Kisco Congregation B'nai Yisrael, Armonk Congregation Shir Shalom of Westchester/Fairfield Counties First Congregational Church of Chappaqua Goldens Bridge Community Association Good For Kids Katonah & Purdys United Methodist Churches Katonah Museum of Art Katonah Presbyterian Church Katonah Village Improvement Society Lutheran Church of the Resurrection, Mount Kisco Mount Kisco Rotary Club Northern Westchester Hospital Pound Ridge Community Church Presbyterian Church of Mt. Kisco Rippowam Cisqua School Somers Lions Club Somers Women's Club South Salem Presbyterian Church Stevens Memorial UMC St. John's Episcopal Church, Lewisboro St. Joseph's Church, Somers St. Luke's Episcopal Church, Katonah St. Mark's Episcopal Church, Mount Kisco St. Mary of the Assumption Church, Katonah St. Matthew's Episcopal Church, Bedford St. Patrick's Church, Bedford Temple Beth El of Northern Westchester, Chappaqua Temple Shaaray Tefila, Bedford Corners The Church of the Good Shepherd, Granite Springs The Harvey School United Methodist Church of Mt. Kisco Westchester Land Trust

Thank you to our Community Partners for all you do to support CCNW throughout the year!

engagement

COMMUNITY SUPPORT

We can do so much more together than apart - Thank you!

Generous food donations and financial contributions help us to maintain a well-stocked pantry with nutritious offerings—fresh vegetables, dairy, meats, eggs, shelf-stable and prepared meals.

We are able to provide free-of-charge apparel, new school supplies, warm winter items and special holiday foods for our neighbors thanks to the community's generous donations to our clothing boutique and seasonal drives.

In 2023:

- » 271,331 pounds of food was donated to CCNW
- » 750 turkeys were shared with families in need for the holidays
- » 12,175 pounds of fresh produce was donated by area farms and grocery stores
- » 264,000 pounds of clothing was gratefully received
- » Over 2,000 pounds of diapers and wipes were collected during our Moms for Moms drive





"The clients are so appreciative of our help. It's a fun way of giving back and a huge privilege."

VOLUNTEERS

Volunteers make everything we do possible: providing so much to so many

Almost 700 volunteers of all ages are dedicated to giving back to their community by contributing their time to CCNW. Heartfelt appreciation goes to our committed neighbors who play key roles such as teaching classes, stocking shelves, receiving and sorting donations, making home deliveries, helping in our retail spaces, picking up food from local businesses, and assisting families who visit the Center.

In 2023:

- » Over 30 volunteers a day helped to keep the Center's programs running
- » 23,244 hours of volunteer time were given on-site to keep our doors open to all who need our help
- » Over 100 teens volunteered their time
- » 700 volunteers helped to fulfill our mission while learning new skills, meeting new friends and making a positive impact

eight

community building

OUR PAST...

Built for the community by the community!

The history of CCNW is a wonderful example of the results that can be achieved when local citizens come together to make meaningful and positive changes in the lives of others in their own back yard.

- » 1991 Members of the Katonah Ecumenical Gathering, seeking to help local people in need, created a food pantry in Katonah.
- » 1995 The NYC DEP was convinced by community members to lease the dilapidated King House, for a nominal sum to the Town of Bedford, which in turn made it available to the Community Center.
- » 1996 A massive volunteer effort by community members was made to lovingly rebuild the King House from the ground up.
- » 1998 The Community Center opened its doors at 84 Bedford Road to serve it's neighbors in need.



"Few causes in town have exemplified community spirit more than the grassroots effort to establish the Community Center in Katonah."

> - Lee Roberts Former Town Supervisor

OUR PRESENT...

We are extraordinarily grateful for the space afforded us to provide services to those in need, but we have outgrown our home!

While CCNW cherishes its existing building and the broadbased, grass-roots community support that it represents, it is woefully undersized for the resources we currently provide existing clients. Over 27 years, the breadth of our services has grown and the building poses significant limitations on our ability to serve the community.

OUR CHALLENGES:

- » Lack of adequate food and clothing storage
- » Limited access for those with impaired mobility
- » Congested entry with no dedicated waiting area
- » Cramped spaces with no privacy to offer services
- » Minimal room to offer educational resources
- » Narrow food pantry aisles are difficult to navigate
- » Inadequate room to receive and sort donations
- » Lack of space to manage our seasonal drives
- » Challenging parking, driveway and circulation





nine



DEP Assistant Commissioner David Warne, Assembly Member Chris Burdick, CCNW ED Clare Murray, and Bedford Town Supervisor Ellen Calves



"CCNW is a crown jewel in our community and this property transfer is a model for the power of publicprivate partnerships... **Clare Murray and her** dedicated team of staff and volunteers are moving mountains. It is an honor to support their efforts and to continue Assemblymember Burdick's legacy to support their incredible work."

> - Ellen Calves Bedford Town Supervisor

OUR FUTURE

Making a difference together!

Thanks to the NYC DEP's conveyance of the property to the Town of Bedford, and the development of a long term lease with the Town, CCNW can now move forward with improvements to the property that will support its vital operations and service to the community.

It is with much excitement that we are finalizing plans to right-size our facility to benefit our clients, volunteers, employees, donors, and the community.

Our building project will benefit our community by providing:

- » Expanded operational spaces:
 - An enlarged food pantry and clothing boutique
 - A donation room increased in size to handle and sort the abundant donations received
 - A flexible-use meeting room/classroom to accommodate education programs and resources
- » Handicap accessibility throughout the building with the installation of an elevator
- » Private meeting space for confidential client consultations with staff about personal, difficult matters
- » An enclosed receiving area so that pallets of shelf-stable food, produce, frozen, and refrigerated items do not have to sit outside in all types of weather
- » An enclosed storage area which will replace the sheds that populate the current rear parking area
- » A proper waiting area for clients who need to consult with staff, instead of asking them to stand in a crowded hallway
- » Beautification of the property with landscaping and planting of native species
- » Green initiatives for better sustainability and improved storm water management
- » Improved traffic flow for pedestrians, personal vehicles, and delivery vehicles
- » Additional parking on-site to improve accommodations for clients, employees, volunteers, and donors

Our revitalized facility will improve access for all, whether giving or receiving, and will provide the necessary space to offer our wraparound services with privacy and greater dignity.

In keeping with the core values of the Center, helping our neighbors is a shared endeavor, and we look forward to sharing more news on this exciting journey with you very soon!

the community circle

This special group of donors make generous multi-year pledges with the aim of securing the ongoing operation of the Center's essential Food Program. Their commitment is designed to withstand shifts in the economic climate that could impact annual giving and the number of families requiring assistance in our community.

JOHN BEACH

AND MAGGIE NIELSEN JOY AND DAVID BRENNER LAUREN AND GARY COHEN STEPHANIE DICHRISTINA VICKI FEINER LIZ AND JIM GEREGHTY DEIRDRE AND JIM GLASCOTT LAURA AND JOEL KAPLAN DEBORAH KLUGMAN AND THOMAS TRIMBLE SASA AND HSIN CHIEH LIN LOUIS AND ANNE ABRONS FOUNDATION

ANNE AND PHILIP PETRONIS

KRUPA AND NEERAJ SHARMA

JENNIFER SCHWARTZ

SUZANNE SUNDAY AND KEN KURZWEIL

THE THOMPSON FAMILY FOUNDATION

SARA WEALE

SHERRY WOLF AND NICK MOY

If you are interested in joining the Community Circle we would love to tell you more!

support

DONORS

We truly appreciate your generous support which keeps our pantry filled, our programs running and our doors open to all who need our help. THANK YOU!

\$50,000 +

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\$25,000 - \$50,000

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UP TO \$500

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support

THE COMMUNITY SHOP

The average US citizen throws away 70 pounds of textiles annually.

Our Community Shop offers a small percentage of higher end donated items for sale to the general public. All proceeds are used to fund Center services, helping us to keep our food pantry stocked, our classes and programs running and our doors open to all who need our help. The Shop also promotes reusing and recycling, provides increased volunteer opportunities, enhances public awareness of our mission and creates a closer relationship with our local business district.

In 2023:

- » Over 250,000 pounds of gently used clothes and shoes were donated to meet the needs of our neighbors
- » Less than 5% of donations are made available for sale at the Shop
- » 31 volunteers regularly gave their time to help run the Shop
- » 21,374 items were sold at the Shop last year
- » 1,078 customers shopped and learned about CCNW's mission and programs

GRANT FUNDERS

We would like to thank the organizations and foundations who supported us this year and made such an impact in helping us to meet the needs of our community.



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OPERATING SUPPORT

\$3,285,125 DONATED GOODS & SERVICES **60%**

\$1,363,625 _____ DONATIONS & GRANTS 25%

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OPERATING EXPENSES \$4,352,562 PROGRAM SERVICES 91% \$228,372 MANAGEMENT & GENERAL 5% \$197,509 FUNDRAISING 4%

For accounting purposes, donated clothing is valued at \$11 per pound and donated food is valued at \$1 per pound.

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your support creates positive change!

Thanks to your generosity we are able to make a difference in the lives of over 3,000 local families, providing hope and stability when it is needed most.

Your gifts go a long way in not only meeting the basic needs of food and clothing, but also helps to empower individuals with job training opportunities, opening doors to a brighter future.

Each donation, whether big or small, has played a vital role in creating positive change. If you would like to make an additional gift, we would be delighted to receive your donation by mail, QR code or through our website.





THANK YOU!