

## **Frequently Asked Questions:**

- **Signing In:** When you arrive at your chosen volunteer location, you must **sign in by scanning the QR code** or **typing in your ID number** into the lpad and logging in with your account credentials.
- Opportunity Details: Please read the descriptions for each opportunity carefully so you know what to expect.
- Arrival: Arrive on time and ready to work.
- Dress Code:
  - Clothing must be appropriate in length and coverage.
  - Clothing should be free from foul language, drug references, or sexual innuendo.
  - Closed-toe shoes are required for safety.
- Conduct Expectations:
  - Please conduct yourself respectfully at all times.
  - Refrain from using foul language.
  - Do not arrive under the influence of, or smelling like, alcohol or marijuana.

We are a **Christian rescue mission**, and such behavior does not align with our **beliefs**, **values**, **or recovery programs**.

Failure to follow these expectations will result in the termination of your ability to volunteer with us.

## **Mandated Community Service Volunteers**

If you fail to sign in, your hours will not be logged, and I will be unable to write a verification letter. A verification letter may or may not be written on your behalf, depending on the circumstances if the expectations fail to be met.

Once you have completed your required hours, **please notify marbury@opendoormission.com**, and a letter will be prepared your court verification. You may choose to:

Phone: (585) 454-6696

www.OpenDoorMission.com

Fax: (585) 454-2092

- Pick it up at our reception desk located at 80 West Main St, or
- Have it emailed to you.

Thank you for your cooperation and commitment to serving with us.