



For I was hungry and **you gave me something to eat**, I was thirsty and **you gave me something to drink**,  
I was a stranger and **you invited me in**, I needed clothes and **you clothed me**.

**MATTHEW 25: 35-36**



## Restoring Hope and Changing Lives...

The Dove Award is presented to individuals or groups who have made a profound impact on the people we serve, and who personify our motto of “restoring hope and changing lives.” The award considers partners and volunteers who are directly engaged with our efforts in various ways such as leading Bible studies with our program participants, organizing donation drives, or working with us to overcome barriers. Previous award recipients include Bob Smith, Dom and Debbie Galvano, and the Town of Gates.

### **In 2023, the Dove Award was presented to Frank and Bernie Iacovangelo and their families.**

For the past several years, we have been operating over our capacity in our emergency shelter. We needed additional space desperately– to expand our programs, accommodate growing numbers, and to upgrade our existing space. Our prayers for more space were answered with a new building – made possible by Bernie and Frank Iacovangelo. This building, commonly known as the Wegman Building on the corner of Plymouth and Main, is 33,000 square feet of possibilities.

In 2023, we have been able to move our clothing room into this new space – which has allowed us to triple the size of our clothing room. We have rooms for sorting and household goods. We will be adding a community resource center including computer access and emergency showers and laundry facilities.

The Wegman Building will also house our administrative offices and our residential recovery program, allowing for that program to double in size.

And the best news of all. Because we moved our clothing room out of our Caring Center, in 2023 we had the space to create a separate women’s dormitory for emergency housing. This has not only helped to decompress our emergency shelter, but it has created a new way for us to serve both men and women based on their own unique needs and goals.

All this is possible because of the Iacovangelo’s response to God’s call to care for those who are struggling. We are forever grateful for their unwavering support.

*“Now may the Lord show steadfast love and faithfulness to you. And I will do good to you because you have done this thing.” – Samuel 2:6*

### **Leadership Team**

Anna Valeria-Iseman – CEO

Ramon Cintron – Vice President of Programs

Sue Lebbon – Vice President of Finance

Ashley Roose – Vice President of Human Resources

Chris Scribani – Vice President of Advancement

Robert Williams – Vice President of Operations

# Letter from CEO Anna Valeria-Iseman and Board Chair Nate Jones

***The support from this community for the Open Door Mission has been tremendous this year.***

We continue to serve record numbers of individuals and families with emergency and long-term physical and spiritual resources as they work to overcome homelessness, poverty, and addiction. Thank you to our donors, volunteers, employees, and prayer warriors for responding to the call to help those in our community who are struggling!

Our men's addiction recovery program and our women and children's transitional housing program remained full this year and our team served our guests by providing them a safe and supportive environment where they could recognize their identity in Christ and take the first steps towards life transformation. Through our eviction prevention program, we kept 80 families in their home by providing back rent, security deposits, late car payments, and overdue utility bills.

Notably, thanks to your support and our acquisition of the Wegman Building, we were able to create a new and separate emergency shelter place for women. During our Code Blue months this year, we were serving up to 120+ men and women between our two shelters.

Following the opening of the Miller Building in 2023, we have been moving in formerly homeless adults into those apartment units and providing them with access to community resources, support groups, and Bible studies.



Anna Valeria-Iseman  
CEO



Nate Jones  
Chair of the Board

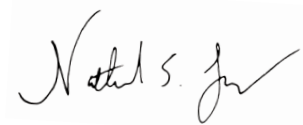
Every day, at every location and in every program, God is working in the lives of our program participants and staff. Thank you for your efforts in allowing this work to continue!

We look forward to our continued partnership in 2024.

Sincerely,



Anna Valeria- Iseman  
CEO



Nate Jones  
Chair of the Board

RESTORING hope  
CHANGING lives



# Recovery

Open Door Mission offers a 9 month transitional housing program for men struggling with chemical dependency, mental health or economic hardship. Our program includes – case management, counseling, vocational and financial development, and overall recovery. Our team utilizes curriculum known as the Genesis Process. Genesis is a holistic approach that focuses on tools for change, relapse prevention, integrated biblical principles for change, and group programs. In 2023, we served a total of 21 recovery students.



*A total of 4 students graduated from Open Door Mission's recovery program in 2023. These students were recognized in a moving ceremony in the first few days of 2024 led by our recovery team and hosted at Youth for Christ.*



**In 2023, Recovery students participated in over 1,000 hours of vocational training. This training including automotive repair, cosmetology, and carpentry.**

# Women and Children

In 2023, our Coldwater Women and Children’s Home had a total of 66 residents, including 22 adults and 44 children (two of these adults were classified as youth, ages 18–25). On average women and their children stayed approximately 3 months in our program. While staying at Coldwater, each family had access to case management, bible study and basic life skill training.



Our favorite guest at Coldwater was able to throw out the first pitch at the Redwings game in August of 2023!

# Shelter

Open Door Mission's shelter, Samaritan House, operated at capacity throughout much of 2023. In partnership with Monroe County, Samaritan House served as a warming center and kept its doors open 24 hours a day throughout the months of November to April.

As a result of the relocation of our clothing room, Open Door Mission was able to open a separate women's shelter at the end of 2023. The women's shelter has beds for up to 20 women nightly and offers a place for women to begin to rebuild their lives.

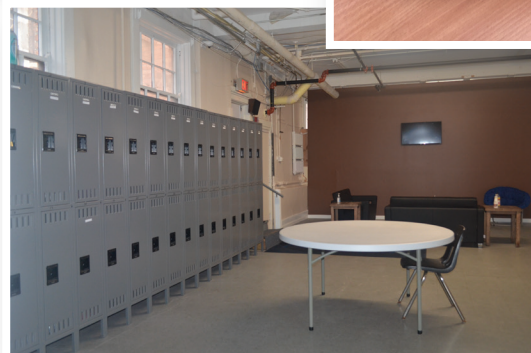
**In total, Open Door Mission provided 17,304 nights of shelter with 2,160 unique guests in 2023.**



## Highlights

**Some of the highlights of the women's program during its two first months include:**

- 3 women placed in housing programs;
- 1 woman fled out of state trafficking ring and transitioned into a safe location placed by authorities;
- 2 women entered recovery programs;
- 1 woman has transitioned to getting domestic violence support services



# Emergency Services

Open Door Mission has been providing emergency services – food, shelter, clothing – to the greater Rochester community for 72 years. We help those at a time when they need it most and offer a path to hope and recovery. In 2023, Open Door Mission served 116,337 meals and distributed 549,217 pounds of food to local families, individuals and pantries.



Open Door Mission relocated and expanded its clothing room which is now located at 20 North Plymouth in the City of Rochester. At the new location we collected 334,568 pounds of clothing donations and served 1,874 clients in 2023.



Open Door Mission opened a section in the clothing room dedicated to household items. We now provide towels, sheets and kitchen supplies to those in need.



Open Door Mission stocked approximately 12 pantries throughout the City of Rochester.



Open Door Mission received 334,568 pounds of clothing donations last year.

We rely on volunteers to help us sort and hang donated clothes. If you are interested in helping, please visit [www.opendoormission.com](http://www.opendoormission.com) to sign up for a shift in our clothing room.

# Housing

2023 marked the first full year of Open Door Mission’s supportive housing program. At the end of 2022, Open Door Mission opened 24 permanent supportive apartments for formerly homeless adults. The new apartments, known as The Miller Building, are located on 230 West Main Street in the City of Rochester which is neighboring to Open Door Mission’s Samaritan House emergency shelter.

The building offers 13 studio apartments and 11 one bedroom apartments and provides on-site support services. These services include: case management, job readiness training, financial management skill training, and job search assistance.

In 2023, The Miller Building had a total of 21 residents. Residents fell under one of the following categories: serious mental health diagnosis; chronically homeless; survivor of domestic violence; and youth aging out of foster care.



## 2023 Award of Merit

**Miller Building | Open Door Mission**  
230 W. Main Street  
City of Rochester, Monroe County

## Award of Merit

*Each Fall, The Landmark Society presents awards to projects, people and organizations who through their dedication and hard work have contributed to historic preservation. Open Door Mission was proud to receive The Landmark Society’s “Award of Merit” for the renovation of our Miller Building in 2023! This award was given to us for the “sympathetic rehabilitation of an historic building.”*



# Special Events and Volunteers

Open Door Mission was blessed in 2023 to have Mike Singletary as the featured speaker at the Hope Lives Breakfast. Mike Singletary was one of the Chicago Bears' toughest middle linebackers and part of the '85 Super Bowl team. He is also a man of deep Christian faith and he shared his powerful story with hundreds of Open Door Mission's faithful donors, employees and program participants.

## Mike Singletary

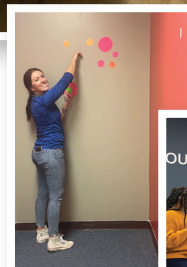


## Golf Tourney

Open Door Mission hosted its 23rd annual golf tournament at Midvale Country Club on a beautiful day in May! This marks the fourth consecutive year that our tournament has sold out! To find out how you can participate in next year's tournament, contact Chris Scribani at [cscribani@opendoormission.com](mailto:cscribani@opendoormission.com).

## Volunteers!

Open Door Mission had a total of 1693 volunteers in 2023! Volunteers helped in a variety of ways including: sorting and hanging clothes in our clothing room; leading chapel in our Samaritan House; sprucing up our facilities; serving meals; organizing food and clothing drives; and helping at our special events. If you are interested in volunteering in the future, please visit [www.opendoormission.com](http://www.opendoormission.com).



# Thank you to our generous donors

**Open Door Mission would like to thank those individuals, known as our Grant Speicher Heritage Society donors, who have given over \$1,000 in 2023.**

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**Open Door Mission would like to thank the following businesses and organizations for donating over \$2,500 in 2023.**

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**Open Door Mission would like to thank our very generous Church partners who have given over \$1,000 in 2023.**

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First Bible Baptist Church  
First Congregational United  
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Grace Road Church  
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Alton Gospel Tabernacle  
Covenant Life Church  
Rhema Life Community Church  
Heart Cry Christian Fellowship  
Walking In Gods Grace  
Ministries  
Faith Fellowship Church  
Bristol Springs Free Church

## Responsible Stewardship

*Open Door Mission's fiscal year runs from July 1st to June 30th. In the fiscal year ending on June 30th, 2023, we had total revenue of \$9,156,268. In 2023, Open Door Mission had many sources of support including church giving, special events, foundations and government grants; however, our strongest source of support continued to be faithful, individual donors.*

## Save the Date

**Open Door Mission 24th Annual Golf Classic**  
Monday, May 20, 2024  
12:00pm Shot Gun Scramble

For sponsorship details, please contact Chris Scribani at [cscribani@opendoormission.com](mailto:cscribani@opendoormission.com)

## Estate Gifts

**Open Door Mission would like to pay tribute to the memory of these special individuals who left very impactful gifts in 2023.**

Estate of Warren H. Hewes	Estate of Barbara Granite
Estate of Robert C. Sutliff	Estate of Ronald A Cieslinski
Estate of Jon C. Trottier	Estate of Shirley H. Sutliff
Estate of Diane Zielinski	Estate of David Oliver

## Plan Your Legacy

Your commitment to Open Door Mission reflects your values and love for all beings. Consider a **gift in your will** or **beneficiary designation**, a **stock gift**, or a **retirement plan gift** to create your legacy of compassion. For more information, please contact Chris Scribani at (585) 325-3243.



[opendoormission.com](http://opendoormission.com)

156 North Plymouth Avenue | Rochester, NY 14608 | 585.454.6696