



RESTORING hope
CHANGING lives



In 2021, our Open Door Mission team worked hard to enhance the curb appeal of our facilities. Visitors will see many small and large improvements to the outside of our facilities including canopies, increased landscaping and two new beautiful murals.

The cover of our annual report this year depicts a mural designed and painted by Terrance Julian. The actual mural is on our Samaritan House Crisis Center located at 210 West Main Street in the City of Rochester.

In 2021, we also ran a separate mural contest. We were seeking a mural that would inspire hope to all who saw it. The contest winner was Wesley Moon. His design, painted by Terrance Julian, is featured on the side of our Caring Center on 156 N. Plymouth Avenue and is pictured below.

We hope these new additions will inspire hope and courage to all those who are visiting Open Door Mission.

Leadership Team

Anna Valeria-Iseman
Executive Director

Bradley Ames
Director of Residential Programs

Ramon Cintron
Director of Community Housing

Jeremy Hinz
Director of Emergency Services

Susan Lebbon
Director of Finance

Kate Munzinger
Director of Development

Ashley Roose
*Director of Organizational
Development*

Robert Williams
Director of Operations



Letter from Executive Director Anna Valeria-Iseman and Board Chair Vivek Thiagarajan



Anna Valeria-Iseman
Executive Director



Vivek Thiagarajan
Chair of the Board

Through God's grace, 2021 was a tremendously successful year for Open Door Mission. Despite the ongoing challenges with the pandemic, we are proud to say that Open Door Mission's doors remained open and welcoming to those who needed help. We provided over 70,000 meals, 13,000 nights of shelter and collected nearly 300,000 pounds of clothing in 2021.

We celebrated a major milestone in 2021! In October, we broke ground on the renovation of our Miller Building on West Main Street. We are transforming this building from an outdated storage facility into 24 permanent supportive apartments. Our progress on this project is detailed in this annual report on page 7. We anticipate that this exciting new renovation will be complete and fully occupied by the end of 2022. This project will allow us to serve even more of Rochester's chronically homeless by offering a stable and secure place to call home.

Our women's and men's programs continue to flourish! Our Coldwater Women and Children's Home and men's addiction recovery program operated at near capacity throughout 2021. We hosted and helped a total of 31 men's recovery students and 37 families at our Coldwater home. Looking ahead we are hopeful to expand both these programs, so that we can assist even more families in the future.

We continued to battle the COVID pandemic head-on. We maintained social distancing measures, continual testing, isolation procedures and new safety protocols. Our team worked hard to protect our guests while also providing an exceptional level of service. We remain thankful to our dedicated staff of front line workers who so often put the care of others in front of their own. For this reason, we launched an employee wellness initiative in 2021 providing our team with increased resources to ensure that they are receiving every support they need.

We could not do any of the work we are doing without you – your financial support, your prayers, and your generous donations of food and clothing keep us going and allow us to serve our homeless guests and families. We deeply appreciate our supporters, donors and friends who make our work possible! We hope that you will continue to support us in 2022, as we embark on our 70th year of service to the greater Rochester community.

With gratitude,
Anna Valeria-Iseman, *Executive Director*
Vivek Thiagarajan, *Chair of the Board*

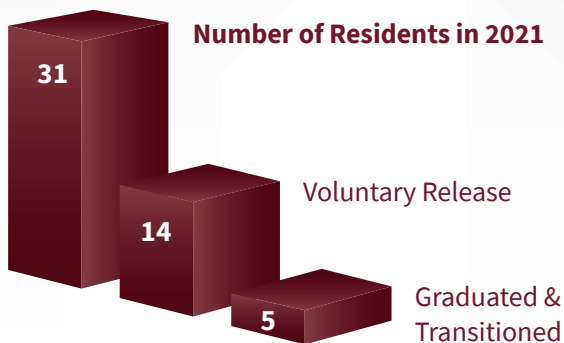


Students often participate in group activities and day trips. In this photo, students and ODM staff enjoy a meal out.



In addition to daily studies, students enrolled in our program often volunteer in many of our departments. Volunteering helps develop life skills as students work towards their recovery.

2021 Program Statistics



In 2021, Open Door Mission’s recovery program served a total of 31 students. Our residential program is located at our Caring Center on Plymouth Avenue in the City of Rochester. We are a 90-Day transitional housing program for men experiencing struggles with chemical dependency, mental health or economic hardship. The program includes: case management; counseling; vocation and financial development; and overall recovery.

Due to referrals from our community partners, such as Helio Health, John L. Norris Addiction Treatment Center, Open Access/ Delphi Rise, Mental Health Association of Rochester, our program remained full throughout 2021.



In 2021, Open Door Mission was pleased to welcome Brad Ames to lead our men’s program.

“For I know the plans for you,” says the Lord. “They are plans for good and not disaster, to give you a future and a hope.”

Jeremiah 29:11



While staying at Coldwater, moms and their children often participate in group activities with our staff. In this picture, our residents are enjoying a trip to the apple farm.



Coldwater thrives with the support of the community. Many organizations and groups, like Calvary Assembly, are always lending a helping hand.

Coldwater Women and Children’s Home continued to thrive in 2021 and was instrumental in getting moms and their children back on their feet. In 2021, we housed 37 families, 9 of which carried over from 2020. This included a total of 39 children. Since opening, 106 families have stayed at Coldwater.

On average, women and their children stayed approximately 3 months in our program. Throughout the year, moms attended classes on behavioral health, addiction recovery, resume building, job readiness, poetry, and Bible study. When a family was ready to move from Coldwater, Open Door Mission provided assistance for sustained success including: furniture; household goods; security deposits; and other person centered services.



In 2021, we began a birthday program for the children at Coldwater. Kind individuals donated decorations, cakes and presents for kids who were celebrating their birthday during their stay.



“When families get here they see this is a home, not just a shelter, and a place where they can feel like themselves. They are finally free here.”

In 2021, 7 of our moms were classified as “parenting youth” which means they were under the age of 25.

In 2021, Open Door Mission named Chaeonna Streeter as Program Manager of our women’s program. Chaeonna has made a profound difference in the lives of all the women in our care.

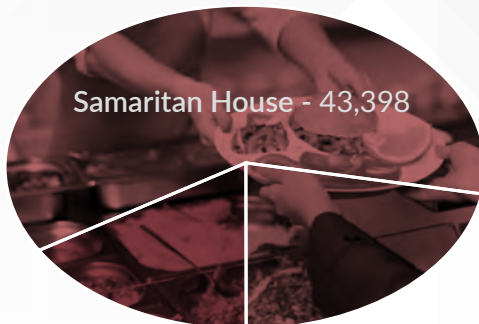
For nearly 70 years, Open Door Mission has provided emergency food to individuals in need. Meals are prepared daily at our Caring Center and distributed to each of our facilities. In 2021, our kitchen prepared 70,432 meals. In addition to providing warm meals, Open Door Mission also stocked several food pantries in the Rochester community. Specifically, we distributed 315,383 pounds of food to several pantries including: Glad Tidings; Fragrance of Christ; Grace Nazarene; Life Solutions; Out of the Darkness; and Shepherd's Heart Christian Fellowship.

In 2021, Open Door Mission also continued to distribute clothes to people in need. We continued to operate our clothing room, located at 156 North Plymouth Avenue, throughout the pandemic often providing families with curbside service. In total, Open Door Mission collected 289,486 pounds of clothes in 2021.



Volunteer groups returned in 2021! From August 30, 2020 to July 31, 2021, Open Door Mission hosted 930 volunteers. The number of volunteers decreased due to limits caused by the COVID pandemic. We are hopeful to have more groups and individuals return in 2022.

Open Door Mission Provided a Total of 70,432 Meals in 2021



Caring Center -
11,692

Coldwater Home -
15,342

Food Distributed to Local Pantry

Glad Tidings Baptist - 125,337

Fragrance of Christ - 9,473

Grace Nazarene - 92,550

Iglesia Pentecostal - 47,775

Life Solutions - 13,098

New Hope - 1,660

On Call Partners - 22,544

Emergency/F.A.C.I.T. - 2,360

Motel 6 (overflow from shelter) - 587



From Jan 1, 2021 to Dec 31, 2021, our Samaritan House Crisis Center, located at 210 West Main Street, provided a total 13,228 beds for overnight stay. From November to April, Samaritan House also served as one of two warming centers in the City of Rochester. As a warming center, the Samaritan House kept its doors open 24 hours a day to help those suffering from the frigid temperatures.

Samaritan House can sleep up to 68 guests each night and often was at capacity in 2021. In addition to overnight accommodations, our guests had access to warm meals, essential laundry services and personalized case management assistance.

Our team continued to protect our guests throughout 2021 from the COVID pandemic by providing increased safety protocols including: mandatory masking and distancing; routine testing; increased sanitation measures; and isolation for symptomatic and positive guests.



In partnership with Monroe County and the City of Rochester, Open Door Mission distributed eviction prevention funds to help over 300 families stay in their homes.



Nov – April

**The Samaritan House is a
WARMING CENTER**

Open 24/7



Volunteer groups returned in 2021 to help serve and prepare meals.



A total of 43,398 meals were served at the Samaritan House in 2021.

Open Door Mission’s fiscal year runs from July 1st to June 30th. In the fiscal year ending on June 30th, 2021, we had a total operating budget of \$5,365,002. In 2021, Open Door Mission had many sources of support including church giving, special events, foundations and government grants; however, our strongest source of support continued to be faithful, individual donors.

Despite the ongoing pandemic, Open Door Mission hosted three successful fundraisers in 2021 – virtual trivia, a “re-imagined” golf tournament and an in-person breakfast.



In 2021, Open Door Mission hosted its first annual Hope Lives breakfast. We recognized some of our wonderful community partners with our Hope Award – The Town of Gates and Deb and Dom Galvano.

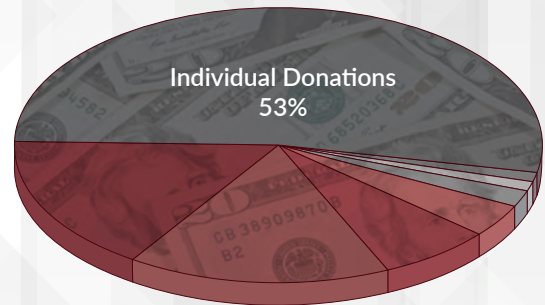


Open Door Mission hosted its first virtual event in 2021! Virtual Trivia was an enormous success. Our donors and friends were able to attend our event without leaving the comfort of their own home.



In an effort to comply with changing NYS COVID guidelines, our golf tournament was “re-imagined”. We hosted our golf tournament from May to September with participants being able to choose the day they played!

Sources of Support



- Individual Donations - 53%
- Government Grants - 16%
- In-kind (food and clothing donations) - 16%
- Foundations/Grants - 7%
- Estates - 4%
- Churches - 2%
- Special Events - 1%
- Other - < 1%

To sponsor or participate in any of our events in the future, please contact Kate Munzinger at kmunzinger@opendoormission.com.



On October 7th, 2021, Open Door Mission's Executive Director was joined by state and local officials for an official groundbreaking.



Our Executive Team and Managers have been able to periodically tour and assess the construction in progress.



The Miller Building, owned by Open Door Mission, was formerly known as a department store named Archie's.

In 2021, Open Door Mission embarked on a new endeavor – affordable housing. In October, our team broke ground on renovations to our Miller Building which will transform this property from a storage facility into 24 permanent supportive apartments. The property will offer 13 studio apartments and 11 one bedroom apartments. This project was made possible by a \$6 million grant from New York State's Homeless Housing and Assistance Program (HHAP).

The apartments, located at 230 West Main Street in the City of Rochester, will offer affordable housing to individuals who have been enduring chronic homelessness. Open Door Mission will provide on-site support services for residents including: case management; financial skills training; job readiness preparation; and job search assistance.

Open Door Mission has partnered with Hamilton Stern Construction, Passero Associates and MM Development Advisors on this project. It is anticipated to be completed and occupied by the end of 2022.

"Encourage those who are timid. Take tender care of those -who are weak."

1 Thessalonians 5:14

Thank you to our generous donors

Annual Report 2021

Open Door Mission would like to thank those individuals, known as our Grant Speicher Heritage Society donors, who have given over \$1,000 in 2021.

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Allred, Steven & Jewel
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Davis, Ann
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 Zurat, Scott

Open Door Mission would like to thank our very generous Church partners who have given over \$1,000 in 2021.

Alton Gospel Tabernacle
 Bethel Christian Fellowship
 Bethlehem Lutheran Church
 Bristol Springs Free Church
 Browncroft Community Church
 Christian Center Church
 Church of the Resurrection
 Covenant Life Church
 Edgewood Free Methodist Church
 First Baptist Church and Society
 First Baptist Church of Penfield
 Grace Road Church
 Heart Cry Christian Fellowship

Journey Christian Church
 Perinton Community Church
 Rhema Life Community Church
 Rochester Christian Reformed Church
 Rochester Mennonite Fellowship
 Second Reformed Church of Marion
 Trinity Emmanuel Lutheran Church
 Walking In Gods Grace Ministries
 Webster Presbyterian Church

Open Door Mission would like to thank the following businesses and organizations for donating over \$2500 in 2021.

2 Corinthians 9:6-7
 Ameriprise Financial
 Arthur J. Gallagher Risk Management Services, Inc.
 Benevity Community Impact Fund
 Brian & Kimberly Kelly Fund
 Buell Advertising
 Calvary Robotics
 CGI Communications Inc.
 Fidelity Brokerage Services, LLC
 Fidelity Charitable Gift Fund
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 Rochester Female Charitable Society
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 The Bernard & Patricia Iacovangelo Family Foundation Inc.
 The Davenport-Hatch Foundation
 The Elinor Cuvelier Family Foundation
 The Erdle Foundation
 The Frank & Jean Iacovangelo Family Foundation, Inc.
 The Law Firm of Janice M. Iati, P.C
 UBS Financial Services, Inc.



Open Door Mission was voted "Best Charity" in Rochester's 20th Annual Community Choice Awards, and was selected by its employees as a top workplace among area employers in the Democrat & Chronicle's 2022 Rochester Top Workplaces.

ESTATE GIFTS

Open Door Mission would like to pay tribute to the memory of these special individuals who left us very impactful gifts in 2021.

Marlene Caroselli
 William J. Tribelhorn
 Florence Kamp
 Suzanne Paney

Loretta Lawrence
 Linda Maslyn
 Ann Cigna
 Richard Learn

"They share freely and give generously to the poor. Their good deeds will be remembered forever."
 2 Corinthians 9:9



Open Door Mission has its own radio program called Hope Lives! You can tune into Hope Lives on WYSL - AM1040 / FM92.1 / FM 95.5. The program, hosted by Open Door Mission's Executive Director Anna Valeria-Iseman, focuses on issues surrounding homelessness. Please consider tuning in!

Save the Date

2022 Open Door Mission Golf Tournament – Monday, May 23, 2022

2023 Open Door Mission Golf Tournament – Monday, May 22, 2023

For more details or sponsorship opportunities, please contact Kate Munzinger at (585) 645-0704.

