Your Guide To Demonstrating Impact

THIS E-GUIDE INCLUDES:

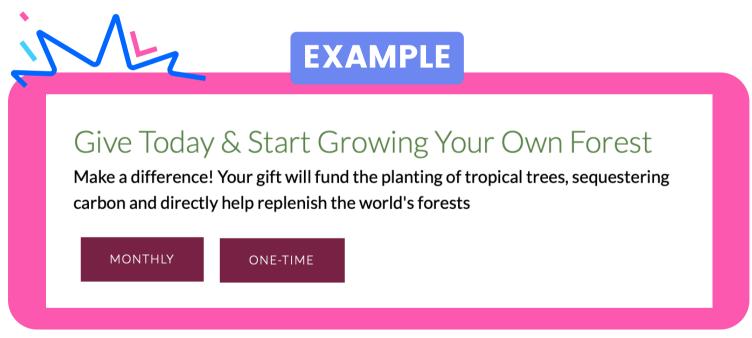
- Why impact matters for nonprofits
- How to demonstrate impact to supporters
- Best ways to communicate impact
- Practical changes you can make to share impact



Introduction To IMPACTONOMICS

What Is / mpactonomics?

Impactonomics is about nonprofits making the perspective switch from focusing communication on dollars raised to program impact. It's about the journey of translating support into world-changing results.



Using impactonomics means that instead of listing activities (events held, people attended, \$ raised, etc.) nonprofits share compelling stories of transformation.

The end goal? Capturing your supporter's trust.

How Impactomonics Can Help Your Nonprofit

Story 1:
Animal Charity USA
needs your help! This
year-end, our shelters
need \$50,000. Your gift
will make lots of
animals happy.

Story 2:
You could save the lives of over 50,000 pets across the U.S. right now. By supporting Animal Charity USA this year-end, you will rescue pets off the streets, provide safe shelter, and help them find their furever home. Save lives now with Animal Charity USA.

Which story gets your heart pumping? Makes you feel empowered to make a difference?

The answer is clear!

We are all more receptive to language focused on impact, including donors! Donors want to know how their contribution will be used for good, not the dollar amount your organization is raising. That doesn't mean you shouldn't request a specific amount, your focal point just needs to be on the real-life results.

IMPACTONOMICS: The "How"

Quick Tips To Get Started

Remember Your "Why"

Why does your organization exist? Why do supporters feel connected to your cause? Why is the work you do essential for your community or a specific population or location?

EXAMPLE



Vision:

An economy and society that works for all.

Mission Statement:

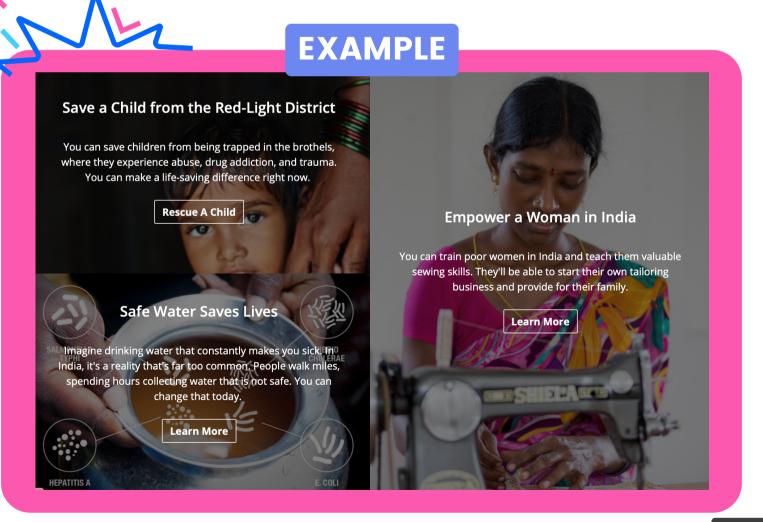
SAF International's mission is to put underprivileged people on a path of social mobility. Our services are meant to provide the marginalized with stability and the resources necessary for success and prosperity.

Narrowing down your "why" will help you focus on the right impacts. Even if you feel like you already have your 'why' narrowed down, it may be helpful to reconnect with your 'why' or ensure you're communicating your 'why' externally as much as your team thinks about it internally.

Quick Tips To Get Started CONTINUED

Measure The Right Metrics

This usually requires taking what you're already measuring one step further. For example, instead of just reporting how many kids are served through your organization's free breakfast kits, take one step further to measure how kids who are well fed perform better in school.

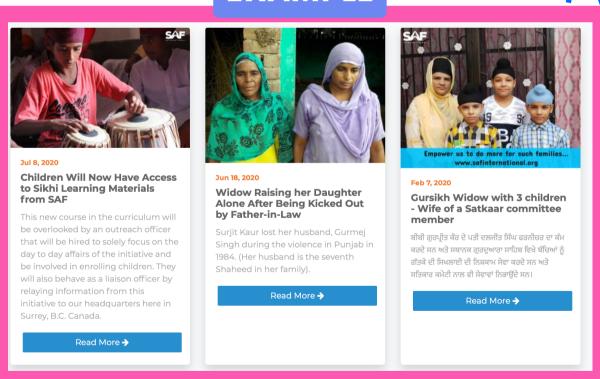


Quick Tips To Get Started CONTINUED

Start Internally

If your team is impact-centric in communication with one another, it's going to be much easier to communicate this externally to supporters. One simple way to start doing this is to take 10 minutes out of every team meeting to share "mission moments" or moments of impact with one another.

EXAMPLE



This can include heart-warming wins from the week, like stories of how lives have changed because of the work your team is doing or testimonials directly from the community you're supporting.

The Best Ways To Communicate Impact EXAMPLES

Impact-Centric Language

WHEN YOU DONATE, YOU DIRECTLY IMPACT THE LIFE OF A SUFFERING CHILD.

More support = More children rescued + more recoveries planned + more technology installation and training

Compelling Visuals



The Best Ways To Communicate Impact

Strong Call-To-Actions (CTAs)



Real-Life Results

Find out how many trees you could fund as a monthly donor!

£20

£75

£100

£250

other

Other

This is an example based on GBP, you can change your currency when you donate.

Our costs of tree planting can be found here.

The Best Ways To Communicate Impact EXAMPLES

Testimonials Of Transformation



SURVIVOR STORY: "I am free"



O.U.R. K9 UPDATE: 41 ARRESTS, 13
CHILDREN IDENTIFIED
O.U.R. IN THE U.S.

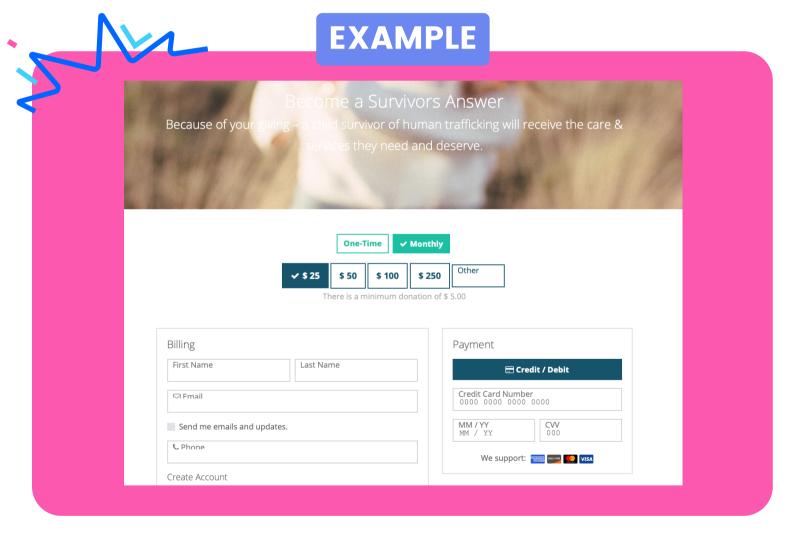
Mission-Minded Tone Of Voice



Practical Changes To Demonstrate Impact

Donate Page

Once donors click "Donate," a compelling picture or video should explain the need for and impact of your mission, followed by a simple donation form.

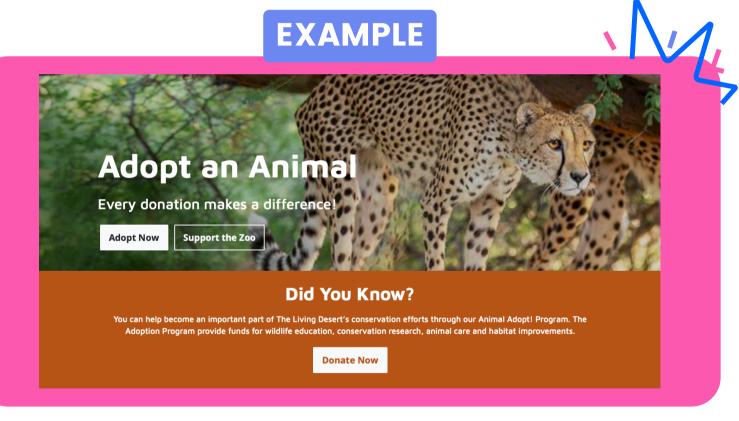


PRO TIP: Change your call-to-action from a simple "Donate" or "Give" to a compelling impact statement such as "Save the leopards" or "Provide food to families."

Practical Changes To Demonstrate Impact CONTINUED

Website

Storytelling should be a central part of every page of your website. Your homepage should include your mission, vision, and impact statements, as well as a testimonial.



You may also want to dedicate entire pages to storytelling, such as blogs, testimonial graphics, and video libraries. Audit your website, and determine where you can incorporate more impact-centric language.

Practical Changes To Demonstrate Impact CONTINUED

Email

Stories shape people; they can inspire them to feel, think, and act differently. Use the power of storytelling in your emails to connect your nonprofit's community, supporters, beneficiaries, and potential employees with your cause!



Create different email series for each of your supporter segments focused on the part of your mission that resonates most with each segment. Demonstrate how their support is having a real-life impact, and provide them with opportunities to have a greater impact for good. Include a call-to-action in each email, so supporters know exactly what next step to take.

Practical Changes To Demonstrate Impact CONTINUED

Social media

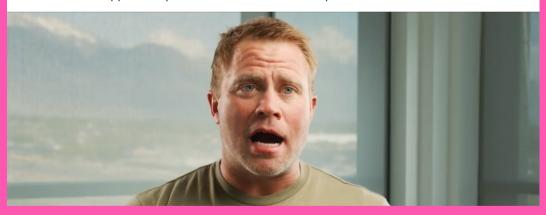
Social media can be a powerful tool to help your organization build trust, develop community, and increase impact.

EXAMPLE



Operation Underground Railroad was founded in December 2013 and was first operational in early 2014. One of the first international countries O.U.R. started working in was the Dominican Republic.

Operation Mundo Nuevo was the beginning of O.U.R.'s work in the Dominican Republic. Because of the success of this operation, other doors were opened and we have been able to continue to support our partners in the Dominican Republic.



Determine which platform(s) makes the most sense for your organization to use (typically based on which platform(s) your supporter base uses) and begin sharing stories of impact on a weekly basis with followers.

Boost Digital Trust With Givecloud

It's easier than ever to get your message of impact across to supporters thanks to Givecloud's modern, easy-to-use features that allow you to communicate impact in innovative ways.

Use Givecloud's simple tools to do all of your fundraising and donor communication in one place, so you can spend more on mission, and less on administration.

Try Givecloud - It's Free!

Follow along with the <u>Trustraising</u> blog! New posts every week to help you take donor relationships above and beyond.

