

## The Courage to Shine Cancellation Policy

TreeSisters offers a full money-back guarantee for the The Courage to Shine course if requested within 7 days of the live course start date, for our 2020 course this will be by 23:59 20th May 2020. This allows our participants to try the course risk free and still obtain a refund if they request their money back by the specified date.

If you would like to request a refund please email <u>support@treesisters.org</u> including the following information:

- 1. The course you would like a refund for
- 2. The date you purchased the course
- 3. Why you would like a refund this will help us to improve the course for future participants

Eligible refunds will be processed within 5 business days, and a confirmation email will be sent once the refund has been issued. No refunds are granted after the specified deadline dates.