

*Only in the darkness...  
can you see the stars*



Hope Community Resources, Inc.

Annual Gratitude Report  
December 2021



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# From our Executive Director

Dear Friends,

Growing up in Colorado, I loved the night sky – *the darker the night, the brighter the stars*. While focusing on the stars, I appreciated the darkness' ability to let them shine brighter. The last fiscal year has had many dark days, but it has given ample opportunities to focus on the 'stars.'

As millions of people have left their jobs across the country, and we have faced unprecedented staff shortages, I am in awe of the hundreds of employees who have remained. Their *commitment and passion* for our mission is humbling, and in the midst of great challenges they have continued to innovate and show great strength under pressure, and they have been true stars in a dark night. Many CEOs in our sector are supporting their recipients and staff by doing direct support work. I have found these times to be 'grounding and connecting' to the primary work we do and have been grateful for the opportunity to assist.

Another *bright light* this year has been the access to and receipt of funding from Foundation and Federal partners, keeping us upright and moving forward during times of great service upheaval.



Though none of us anticipated the opportunities the adversity of a pandemic would offer, I am grateful for deeper connections with others who have shared in this journey. Martin Luther King Jr. said, "Only in darkness can you see the stars," and the following pages share some of the bright lights we have witnessed during the past year, *giving hope to us all*.

With Gratitude,  
Michele Girault



*"Do not be daunted by the enormity of the  
world's grief.*

*Do justly, now.*

*Love mercy, now.*

*Walk humbly, now.*

*You are not obligated to complete the work,  
but neither are you free to abandon it."*

*- The Talmud*



# Navigating Obstacles

Alaska entered into an economic recession in the fall of 2015. Former executive directors, Dr. Roy Scheller and Steve Lesko, were at Hope's helm during a similar recession in 1986 and took steps to make sure Hope would be able to withstand uncertain times. Difficult times have once again arrived on our doorstep, but Hope has continued to navigate them whilst *upholding our mission and commitment* to our stakeholders.



The legislature has not yet come to an agreement on Alaska's fiscal future. Continued focus on cost containment of the Medicaid budget has eroded community programs throughout the state prior to the onset of the pandemic.


In response to the COVID-19 pandemic, the Federal government distributed various financial packages to help mitigate economic repercussions. A significant portion of this funding was geared toward payroll protection for employees and revenue replacement for employers. People hunkered down, and health and safety measures were put into place, but Hope has continued to deliver services throughout – just in *adapted ways*.

The pandemic also triggered significant changes in our country's workforce. Many people moved, began working remotely, or changed careers entirely. In the midst of many uncertainties, and despite a national workforce shortage, hundreds of direct support providers continue to choose Hope and to provide excellent service.

Thanks to decades of forward-thinking preparedness and the support and flexibility of a dedicated workforce, Hope's *value-driven* response to the global pandemic has been largely effective at keeping people safe and healthy. Along the way, we've still embraced opportunities to laugh together, share meals, and cultivate new relationships. While no one could have anticipated the duration or challenges of the prolonged recession or pandemic, Hope's stakeholders continue to be our *shining light* in the night.







*"Be humble, for you are made of earth.  
Be noble, for you are made of stars."*

*- Serbian Proverb*



# Celebrating our Workforce

One of Hope's values is *choice*, and we are honored that so many employees have chosen to 'shine' at Hope for many years. The combined years of employment from all 542 employees represents 4,411 years of commitment to our agency, and the average tenure is 8.14 years. We appreciate the investment each person has made to serve the people we support, to share their hearts and talents with Hope, and to partner with us in our mission.

Between July 2020 and June 2021, 79 staff members reached a major anniversary milestone with Hope, and we'd like to highlight a handful of them here.



Jo-Anne  
Sullivan



Robyn  
Umbarger



JoAnn  
Jeremias



Ann  
Baxter

This year we are honored to celebrate three decades of commitment to excellence from four of our Community Health Nurses. These extraordinary women were instrumental in leading Hope's deinstitutionalization efforts in the 1990's and providing advanced medical support to people in their homes and communities of choice in the decades that followed.

These ladies are the ones who take the 2:00 am call after working 16 hours because someone is having difficulty breathing or their medication isn't working. They've mentored generations of physicians, nurses, and Direct Support Professionals. They have even led us through a pandemic – all with *boundless love* for the people they support.



## Armstrong Nwani

**Direct Support Professional - Anchorage - 30 years**

This year Armstrong Nwani celebrated 30 years as a Direct Support Professional at Hope. Armstrong is a kind, quiet man who primarily works the night shift in one of our assisted living homes. The night shift is often a lonely role, consisting of monitoring people's needs while they sleep, routine feeding, adjusting, and changing, as well as household duties such as laundry and cleaning. We are so grateful for Armstrong's three decades of commitment to Hope's mission.



## Frank Forpahl

**Ranch Manager - Mat-Su - 25 years**



Frank Forpahl is Hope's Ranch Manager at our Willow Ranch in Willow, Alaska. He serves alongside his wife, Gena Coleman, and supports four gentlemen to live a rural lifestyle raising yaks, chickens, and more. They lead a wonderful team at the ranch, have built many strong relationships, and are well respected in the Willow community. Frank is a generous, gregarious man who has worked in a variety of positions for Hope before settling in at the Ranch.

## Wilfredo Nero

**Intensive Supports Associate - Kodiak - 20 years**

Willie is an Intensive Supports Associate in Kodiak. Over the past two decades, he has built close, long-lasting relationships with the people he supports. With his vast knowledge and experience, Willie is a key resource to the Kodiak team and often helps out with training new Direct Support Professionals. He is a true team player and regularly goes above and beyond to check in on Hope properties and make small repairs as they're needed.





## Kae Quiambao

**Direct Support Professional - Anchorage - 20 years**

Kae Quiambao is one of the more recognizable figures on Hope's Anchorage team. She has been a Direct Support Professional with Hope for 20 years now and currently works at several assisted living homes. When the ladies she works with have a need, Kae finds a way to meet it regardless of how challenging it may be. Kae has held many roles in her two decades at Hope and has impacted the lives of many people. She supports each and every person to live full and meaningful lives.



## Rosario Rivera

**Intensive Supports Associate - Anchorage - 15 years**

If you have ever been to a Hope event such as the Walk for Hope or our annual gala, you have likely seen or met Rosie, who celebrated 15 years at Hope last year. Rosie is an Intensive Supports Associate and works between several assisted living homes with an eclectic group of women. Her patience and persistence make challenging situations possible, and the lives of the ladies she supports are filled with joy, laughter, celebration, and good food.



## Yorro Sallah

**Intensive Supports Associate - Anchorage - 15 years**

One of the many unsung heroes at Hope is Yorro Sallah. Yorro is an Intensive Supports Associate who works with several gentlemen in Anchorage. He has worked at the same assisted living home with the same men since he began working at Hope. Over the years he has built amazing relationships with each of them. He is incredibly patient and collaborative, and he draws on his deep experience to solve problems and support his colleagues.





## Kim Brusven

**Direct Support Professional - Kenai - 10 years**

One of the anchors of Hope's Kenai team is Kim Brusven. Kim is a Direct Support Professional who is best known for her creativity, boundless energy, and amazing sense of humor. She uses her many talents to support folks to have a meaningful life.



## Greg Landeis

**Home Alliance Coordinator - Kenai - 10 years**

Greg is a Home Alliance Coordinator in our Kenai Intentional Neighborhood who has a love of the great outdoors and supports several gentlemen who share his love of trekking, hunting, and fishing. Greg hosts a hunting camp for the folks we support in the fall each year where they learn survival skills, gun safety, hunting skills, and how to clean and prepare game.

## Jordan Wasile

**Direct Support Professional - Anchorage - 10 years**

Jordan has been a Direct Support Professional with Hope for a decade. He has primarily worked at two homes and has had a stabilizing impact on both. He is person-focused, positive, efficient, and observant. He steps in and takes on tasks and projects that are above and beyond his call of duty.





# Highlighting Innovation

This year Hope partnered with Applied Microsystems to migrate our computing capabilities off-site to what's known as 'Infrastructure as a Service.' Applied Microsystems is a locally owned and operated small business that builds and maintains high performance computing infrastructure for other local businesses. This partnership ensures Hope's computing needs are cost-effective now and into the future.



In August 2020, Hope began the process of upgrading our HRIS (Human Resources Information System) system with Ultimate Kronos Group (UKG). The new system was designed and configured to provide ease-of-use tools and processes to our employees and features innovative technology such as electronic services notes, timecard automation from notes, improved scheduling, enhanced internal communication, integration of HR and payroll services, self-service accessibility, and a HIPAA-secure mobile application.

One of the largest administrative *collaboration* projects in Hope's history, the design and implementation took more than a year to accomplish; it involved seven departments, 23 Hope staff members, 25 vendor consultants, 700 test cases, 3,472 hours of meeting time, and 59 hours of training to result in a successful launch in November 2021.







*"When it rains, look for rainbows.  
When it's dark, look for stars."*

*- Oscar Wilde*

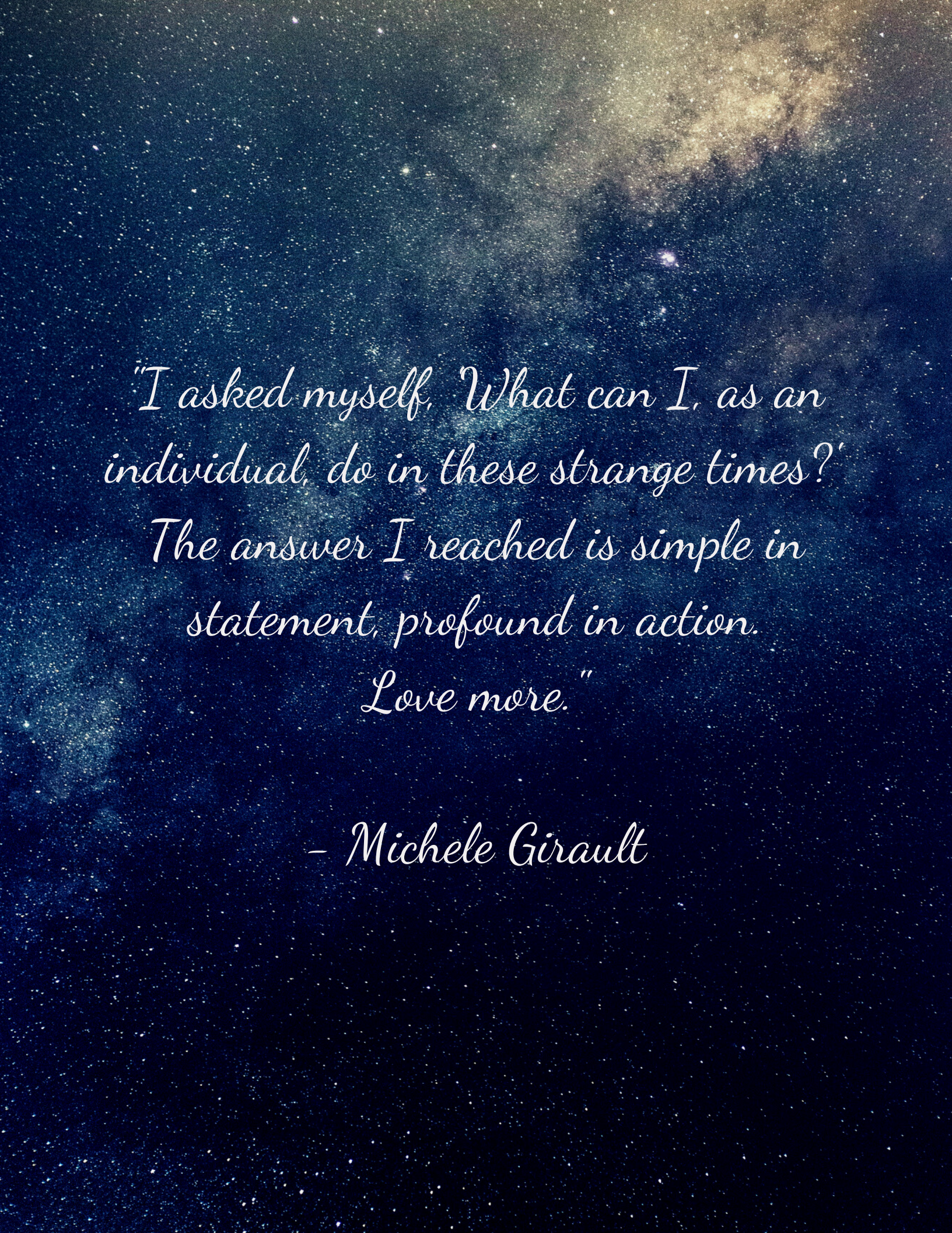


# *A Memorial Tribute to Phil VanDaff and Gene Bates*

The light of commitment to Hope's mission was brightly displayed in the lives of Phil VanDaff and Gene Bates, both long-term Board members for Hope. Gene retired from the Board several years ago but served faithfully for over 20 years. Phil, whose commitment to Hope spanned over four decades, was a current Board member whose wit and wisdom will long be remembered and *deeply missed*.







*"I asked myself, 'What can I, as an individual, do in these strange times?'  
The answer I reached is simple in statement, profound in action.  
Love more."*

*- Michele Girault*



# Grant Funding

This year's grantmaking was one for the record books. Hope asked, and *our community answered*. We received a grant from the Rasmuson Foundation to revitalize 30 assisted living homes. This partnership was paired with two cohorts of AmeriCorps volunteers who worked tirelessly on maintenance projects at Hope's properties, such as painting, replacing decks and ramps, updating lawns and gardens, removing debris, and more.

Hope benefited from local, state, and federal financial relief programs, largely administered by the Alaska Community Foundation. These funds provided personal protective equipment, training resources, and sanitation supplies for employees and stakeholders across the state. Funds designated for revenue replacement allowed Hope to avoid administrative layoffs and benefit reductions.

The Alaska Community Foundation also provided generous support to Hope's summer camps, board development, and more. The City of Kodiak has supported our adult recreation program for many years. The Mat-Su Health Foundation provided critical support for stakeholders in the Mat-Su Valley. We are also grateful for our individual donors, who continue to provide generous support.

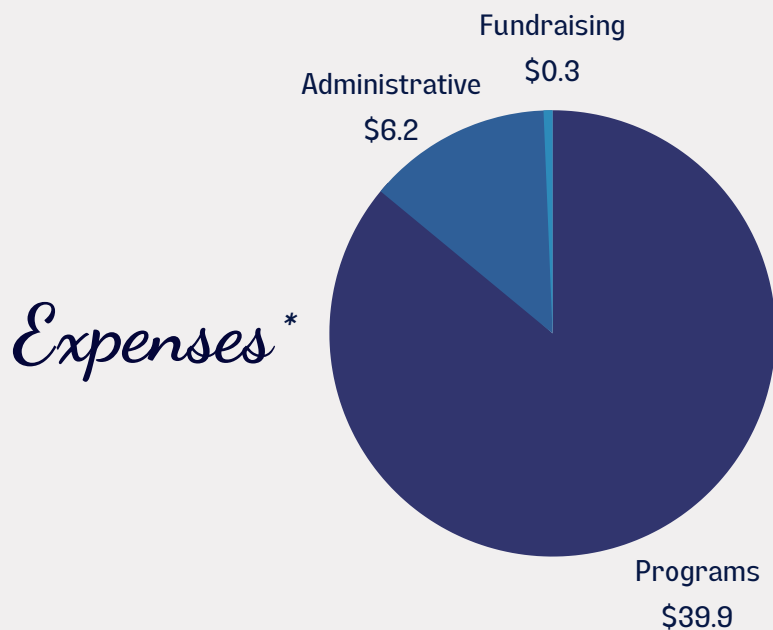
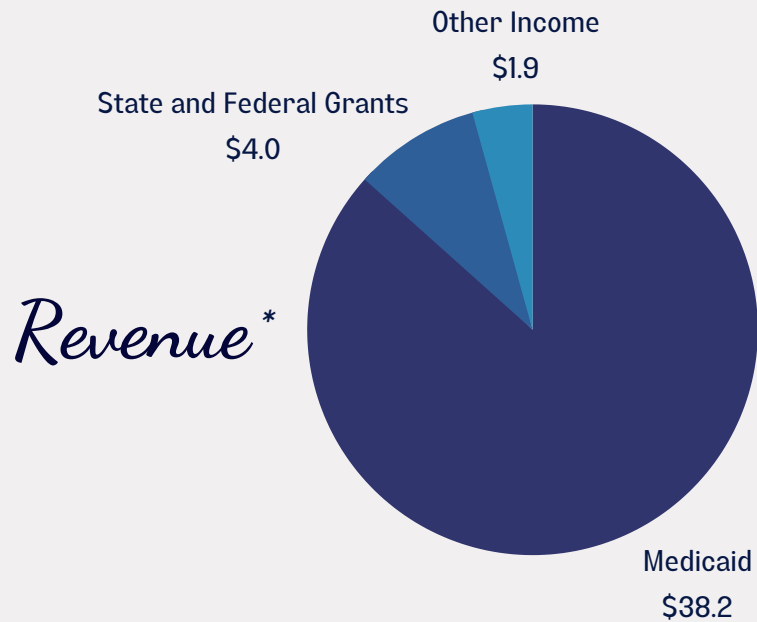


When Hope was founded in 1968, Nancy Stuart Johnson believed that everyone deserves a life filled with *joy, purpose and inclusion*. She saw a need in the community, and she found a way to meet that need. Hope's core mission remains unchanged, and our values remain strong. With the support of our community partners, as we look to the future, we envision Hope making it possible for every Alaskan to have access to supports they need throughout life.



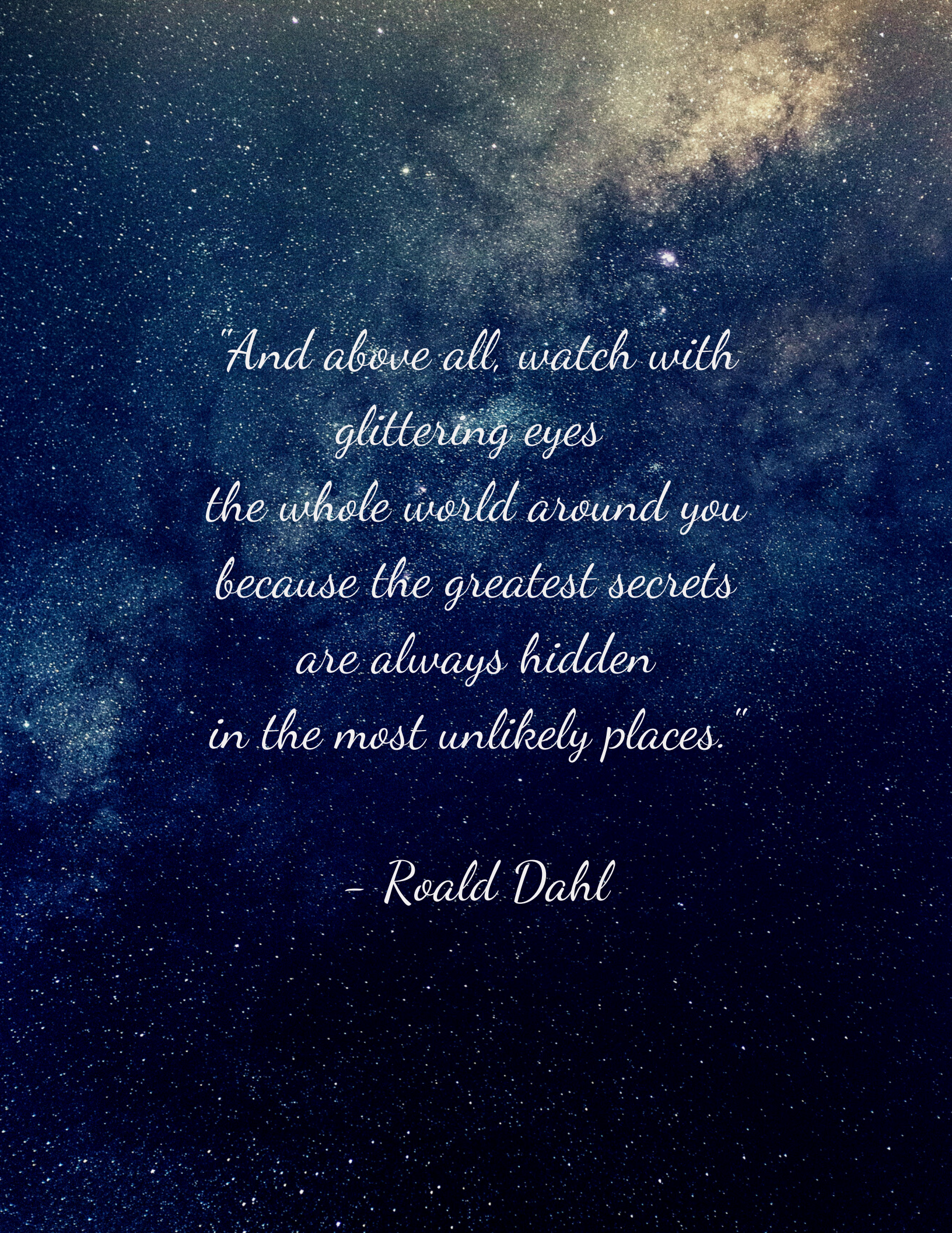


# Fiscal Year 2021 Financial Overview



\*All figures are in the millions.





*"And above all, watch with  
glittering eyes  
the whole world around you  
because the greatest secrets  
are always hidden  
in the most unlikely places."*

*- Roald Dahl*



*Finding magic* in ordinary moments is a motif Hope embraces in the way we connect with each person and approach each day. Even on dark days, you don't have to look very hard or very far to find smiling faces, people empowered to think and do for themselves, and barriers giving way to bridges to meaningful lives. It's this magic that keeps us going even on dark days.

Magic moments can be found, but they can also be fostered. We employ hundreds of Direct Support Professionals across Alaska who show up every day and *inspire joy*, encourage authentic self-expression, and share kindness, laughter, and empowerment.



As an organization, our gratitude goes as much to our workforce as to our donors and partners. Hope's mission and all its magic moments is possible only by the sum of all its parts.

*Thank you* for being a part of our organization, for being a light in the darkness, and for supporting us in finding magic and experiencing hope.







# Donor Appreciation

*We are grateful* for all the individuals, businesses, and organizations that made an investment in Hope in 2020-2021. Because of you, we continue to create meaningful experiences for the people who choose our services.

## ***Business and Organization Donors***

### **Platinum** **\$15,000 and higher**

Alaska Community Foundation  
Alaska Mental Health Trust Authority  
Mat-Su Health Foundation  
Rasmuson Foundation  
Reitman Family Trust

### **Gold** **\$5,000 - \$14,999**

Alaska Airlines  
Alliant Insurance Services, Inc.  
Allstate Foundation  
City of Kodiak  
GCI Communication Corp.  
Kodiak Island Borough  
Lowe's

### **Silver** **\$2,500 - \$4,999**

Alaska 1st Realty, Inc.  
Sleeping Lady Mountain Lions  
VF Grace



### **Bronze** **\$1,000 - \$2,499**

All For Kids Pediatric Therapy  
ConocoPhillips Alaska  
Davis Wright Tremaine  
Denali Maintenance  
Eagle River Lions Club  
Futura Fisheries, Inc.  
Lithia Motors, Inc.  
Main Event Grill & Catering  
Stoddard Aircraft Parts Center  
USI Insurance Services

### **Patrons** **\$100 - \$999**

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Humpty's Great Alaskan Alehouse  
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Kendall Ford of Anchorage  
Knights of Columbus Council 4859  
KPMG  
Koots  
Kroger Community Rewards  
Lorraine Safety Inc/Zee Medical  
North Star Behavioral Health System  
PayPal Giving Fund  
Resource Data Inc.





# Donor Appreciation

## *Business and Organization Donors*

### **Patrons** \$100 - \$999

Tastee Freez  
United Way of Anchorage  
Vein Specialists of Alaska, LLC

### **Friends of Hope** up to \$100

AAA Billiards  
Alaska Family Dental, LLC  
Best Buy  
Best Buy Giving Program  
Bush-Tell, Inc.  
East Anchorage Rotary  
YourCause







# Donor Appreciation

## Individual Donors

### Platinum \$15,000 and higher

Robert Halcro Estate  
Michele Girault & Chuck Wright  
Charlotte & Henry Kim

### Gold \$5,000 - \$14,999

Carrie Carson  
John Henshaw  
Petter Jahnsen  
Gavin Kim  
Wayne Mattingly  
Corbett Mothe  
Dr. Roy T. Scheller & Toni Merrigan  
Jeffrey Thrasher  
Phil and Jackie VanDaff  
David P Wolf

### Silver \$2,500 - \$4,999

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John Garner  
Debra Hall  
Barbara Simpson Kraft

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Robert Howard  
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Laura Scanlon  
Tonya Sendgraff  
Glenn Sheehan  
Robin Siverson  
Jeff Spradling  
Kazuko Tifental  
Karen West  
Ritchie West







# Donor Appreciation

## Individual Donors

### Patrons \$100 - \$999

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Leslie Andrews  
Arvin Arevalo  
Rita Arias  
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Mercedes Barbaza  
Richard Basford  
Emily Baumgartner  
Richard Benjamin  
Sarah Bever  
Dr. Herb Bischoff  
Diane Blas  
Mary Bolin  
Julie Branham  
Kelly Brewer  
Paul Brotherton  
Charles Brower  
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Kim Bryan  
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Kathleen Campbell  
Kyndall Carey  
Eron Carlucci  
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Sky Carver  
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Lisa Cauble  
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Della Hills  
Tommy Hiratsuka  
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Brooke Itter  
Darcy Jack  
Jason Jacques  
Susie Jansky  
Michael Jeffery  
Cassie Jeremias  
JoAnn Jeremias  
Thomas Jez  
Jim Jez  
Leona Johns  
Kris Johnston  
Carolyn Johnston





# Donor Appreciation

## Individual Donors

### Patrons \$100 - \$999

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Angela Kennedy  
Celia Koelsch  
Angela Kuest  
Orville Lake



Robin LaVine  
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Annie Looman  
Sherri Looman  
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Alla Lushchik  
Andrew Marchant  
William Marshall  
Brent Martindale  
Michele Mattson  
Angie McAnally  
Kim McFall  
Michael McFarland  
Darline McLaughlin  
Molly McManamin  
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Julie Mettler  
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Abdou Tall  
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S.D. Thompson  
Jackie Thoon  
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Yvette Tousignant





# Donor Appreciation

## Individual Donors

### Patrons

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Diana Watson  
Natasha White  
Kat Whitney  
Krista Willia  
Renee Wilson  
Carl Wiltfong  
Michael Wong  
Alden Worachek  
Colin Yamauchi  
Anita Youngman  
Isis Youngman  
Porter Youngman



### Friends of Hope

up to \$100

Connor Aaronson  
Melissa Abbott  
Shaina Afoa  
Janice Aguilar-Bacod  
Melinda Alcorn  
Ecaterina Alexandru  
Alanna Allen  
Taylor Allen  
Debria Apata  
Laura Aspelund  
Sydney Asplund  
Jeff Baker  
Ramon Barbaza  
Asusena Bausman-Alvarado  
Jeff Belluomini  
Niki Berhow  
Janet Birky  
Leah Boltz  
Daniela Boulton  
Katie Bourland  
Brooklynn Bourland  
Scott Bourland II  
Daryl Bowen  
Valeriya Brand  
John Brewer  
Patricia Bryant  
Kathleen Bugbee  
Kayla Burger  
Elizabeth Burke  
Rebecca Cameron  
Cheryl Canfield  
Michelle Cassano  
Dana Ceccarelli  
Aditya Chaobal  
Karen Chernikoff  
Lisa Chu  
Linda Cipriano  
Akexandra Clark  
Tomilyn Clark  
Sonia Clary  
Kelley Clouser

Matthew Coates  
Cody Collier  
Jena Crafton  
Matt Cullen  
Megan Davidson



Bruce Davis  
Kimberly Davis  
Leslie C. Davis  
Liz Davis  
Rebecca de Guzman  
Jeanette Dementi  
Mary Donahue  
Dorothy Duncan  
Maegan Ellicott  
Jenifer Elliott  
Erin Espiritu  
Bobby Evans  
Janet Fasimalo  
Mary Flanigan  
Patricia Flanigan  
Kathy Franz  
Rose Fretwell  
Catherine Fynes  
Monroe Galovin  
Michael Gardner  
Mary Garrett  
Britaniy Gerlach



# Donor Appreciation

## Individual Donors

### Friends of Hope up to \$100

Holly Gerlach-Grant  
Erin Glines  
Paisley Glines  
Steve Glines  
Teri Gray  
Elvi Gray-Jackson  
Kelly Griebel  
Jessica Guild  
Joni Haas  
Daphne Hagan  
Michelle Haire  
Laura Hanrahan  
Beverly Harper



Andy Hathcock  
Brett Hensley  
Amanda Hesser  
Susan Heuer  
Shelley Higgins  
Nicholai Hoefflerle  
Kim Holt  
Avigal Horrow  
Sheri Humphries  
Cheryl Hunter  
Tracey Hupe  
Abdulkarim Isa  
Teresa Jackson  
Andrew Jacob Smith

Michael Jaeger  
Nicolas Jarraud  
Margit Jensen-Cook  
Amy Johns  
Matthew Jones  
Elisabeth Kachline  
Padraig Keohane  
Marilyn Kerr  
Barry Knaster  
Habiba Kone-Niagne  
Marcy Korynta  
Robert Kuehn  
Janelle Laplante  
Elizabeth Larson  
Greg Lebo  
Aina Lenda  
Keisha Leniear  
Stevie Leniear  
Zachary Leniear  
Bonnie Leonhard  
Maria Ruvi Lesano  
Jeannette Levine  
Olga Lotosh  
Pat Lucas  
Irlanda Luna  
Christie Lutton  
James Mallery  
Joanne Mallett  
Earlene Manuel  
Carol Marsh  
Larry Marsh  
Akemi Marshall  
Moksha Martino  
Peter Mauro  
Michael Merritt  
Renea Miller  
Jennifer Moore  
Theodis Moore  
Marina Moore  
Susan Moore  
Alma Nelson

Dakota Nelson  
Marion K. Nelson  
Susan Nelson  
Barbara Norrell  
Apple Pacis  
Maria Paddock  
Dana Peltola  
Nathan Perry  
Jamie Popham  
Steve Post  
Carl A. Propes Jr.  
Avalon Rachelle  
Sofia Rahmatoulin  
Corbi Rhoades  
Nadia Rich  
Benjamin Richardson  
Bobbie Jo Roen  
Eden Romeo  
Samantha Romig  
Amy Rupp  
Mediatatrix Santamaria  
Heather Sardella  
Patricia Satterfield







# Donor Appreciation

## Individual Donors

### Friends of Hope up to \$100

Laura Schuchardt  
Holly Scott  
Kyle & Caitlyn Scott  
Terri Shanley  
Wendy Shem  
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Dorothy Sine  
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Julia Spoke  
Mark Springer  
Katrina Stafford  
Cheryl Stafford

Sandra Stallings  
Sara Stoops  
Sharisse Stroud  
Debby Struempler  
Keith Swaby  
Toni Swearingen  
Nancy Tankersley  
Shari Tanttila  
Mischele Taylor  
Michael Teo  
Emily Thatcher  
Cierra Thomas  
Jane Thomas  
Stephen Thorpe  
Betty Trottier  
Rebecca Twitchell

Ali Vayani  
Kathryn Veltre  
Livi Verziu  
Kathleen Vik  
Marinos Voukis  
Michael Wachsmuth  
Jaci Webb  
Tamyko White  
Margaret Wilkinson  
Wanda Wilson  
Michael Zechman





# Save the Date

We appreciate your support and commitment to Hope's annual fundraising events. Your volunteer time, skills, and expertise allow us to further our mission. We invite you to be a part of the Hope experience once again and join us at our Auction and Walk for Hope in 2022.

**26th annual Auction**  
**"A Night of Hope - The Roaring '20s"**  
**February 12, 2022**



**53rd annual**  
**Walk and Roll for Hope**  
**May 7, 2022**



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## Follow Hope on Social Media

Click the links or scan the QR codes with your smartphone camera to be taken to Hope's social media pages. Follow us and stay up-to-date on events, activities, media releases, videos, articles, and more relevant content you're sure to enjoy.

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Instagram



YouTube

