

so much to  
celebrate

Hope Community Resources  
2020 Annual Gratitude Report

Self-Advocacy • Individuality • Relationships • Joy • Independence • Security • Stability • Dignity • Status • Inclusion • Choice • Opportunity

Hope /hōp/ noun.  
an optimistic state of mind  
based on an  
expectation of positive outcomes

# Welcome

*Incorporated in 1968, Hope Community Resources, Inc. provides services and supports throughout Alaska to people who experience intellectual and developmental disabilities, mental health challenges, and complex medical conditions. Services and supports are requested and designed by people and their families that result in choice, control, family preservation, and community inclusion.*

*Together we can help build bridges to meaningful lives for all Alaskans.*

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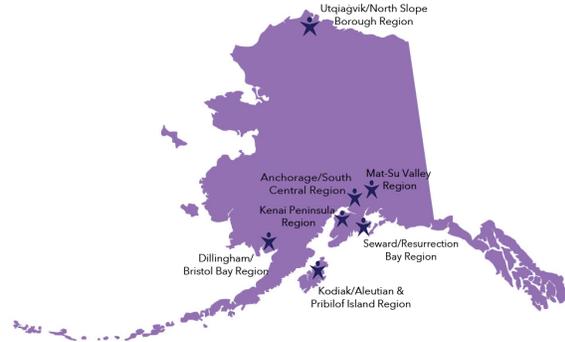
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## *Executive Leadership Team*

### Chief Executive Officer

Michele Girault

### Chief Operations Officer

Michael Bailey

### Chief Financial Officer

Tom Hiratsuka

### Clinical Director

Dr. Chuck Lester

### Medical Director

Dr. William Browner

# Reflections from Michele

Dear Friends,

I was raised to define gratitude as a word of action.

Taking over as Executive Director in January 2020 the year was full of promise and new opportunities. Within my first “100 days” we were in the midst of a pandemic, demanding daily innovation and adaptation to deliver supports and services while keeping our workforce and stakeholders safe and healthy. And yet, I have so appreciated the opportunity to look for the silver lining behind the challenges of the past year. At the heart of resilience are moments of gratitude partnered with actions from a lens of abundance.



Carrie, Michele, & Tina October 2019

At the 100 day mark I made a list of all the good I was seeing and at the top of the list was the fact that we have amazingly talented, committed and mission focused employees who show up every day ready to contribute. Each day there have been are “magic moments” of courage, kindness and joy and an evident resolve to “work together for good”, from staff, our Board, funding and community partners.

Our gratitude for your support is highlighted in the multiple moments where our values came to life in innovative ways. Though physically distanced, we realized the storms of the past year have not diminished our passion for our mission and our collective commitment to build communities where everyone is valued.

Thank you for being a part of our journey, for supporting our mission, and for your actions of gratitude enabling us to thrive.

Best,

Michele Girault

CEO

Hope Community Resources

*"Hope smiles from the threshold of  
the year to come,  
whispering 'it will be happier'..."*

*Alfred Lord Tennyson*

# A Year of Transition

Our Executive Director, Dr. Roy Scheller, retired in January 2020. We knew this would be a year of transition. Incoming Executive Director, Michele Girault, and Hope's Strategic Leadership Team (below) spent much of 2019 preparing the workforce for this change.

When we welcomed 2020, Alaska was in its fifth consecutive year of economic recession; the legislature had approved a 5% rate reduction to our primary revenue source; the state restricted the number of people approved to receive funding; and reduced capital grants impacted our ability to maintain or upgrade existing infrastructure.

For 51 years Hope has focused on removing barriers to meaningful lives and 2020 gave ample opportunity to deliver mission in the midst of unprecedented challenge.



Michele & Roy August 2019



2020 Leadership Team Left to right: Jerry Kung, Esther Cabarles, Sharayah Talarovich, Tom Hiratsuka, Kris Jez, Ray Collins, Robin Siverson, Brendan Farrell, and Michael Bailey

*“Love recognizes no barriers.  
It jumps hurdles, leaps fences,  
penetrates walls to arrive  
at its destination full of hope.”*

*Dr. Maya Angelou*

# An Unlikely Catalyst

As the coronavirus crept across the globe, the term “pandemic” took on a new meaning. Although an unprecedented catalyst for rapid integration of technology into our support model, the team adapted overnight as administrative employees were moved to remote work stations and virtual learning platforms were adopted and enhanced.

We navigated a COVID-related workforce shortage and our Direct Support Professionals rose to the challenge - often risking their own health to ensure excellence in service.



We stayed physically distant while connecting in profound new ways. Virtual art projects, birthday parties, surprise visits, camping trips, karate classes, scavenger hunts, appreciation lunches, fundraisers, holiday wishlists, and more. Our goal since day one: keep everyone safe, healthy, engaged, and connected.

Our community chose to invest in us and in turn provided an anchor of hope in a year full of global turmoil.

*“Optimism is the faith that  
leads to achievement.  
Nothing can be done without  
hope and confidence.”  
Helen Keller*

# Adapting to Change



The primary role of a Direct Support Professional is to teach, mentor, and coach. This looks different for every person who chooses our supports. One of the keys to being a successful teacher is to moment by moment adjust your approach to the person or people you are teaching.

Our workforce is filled with exceptional Direct Support Professionals. As Alaska shutdown, this tireless team overcame barriers such as getting art supplies into people's homes, connecting people with technology and keeping them engaged in meaningful ways, finding ways to ensure birthdays and holidays could be celebrated, and creating daily structure during the storm.



Hunker down orders went into place in March, just as all of us were beginning to stretch our legs after the long winter months. Accessible parks and trails, outdoor spaces for dining, and activities in the great outdoors of our beautiful home gave abundant opportunity for adventure in the midst of restriction.

Hope Studios is a busy place throughout the year with creativity a driving force. The team was able to quickly move to remote and small group opportunities hosting art collaboratives online and dispatching Direct Support Professionals to people's homes to assist artists to continue their creative endeavors. Through innovation and tenacity the Hope Studios team ensured the continuity of this vital service.

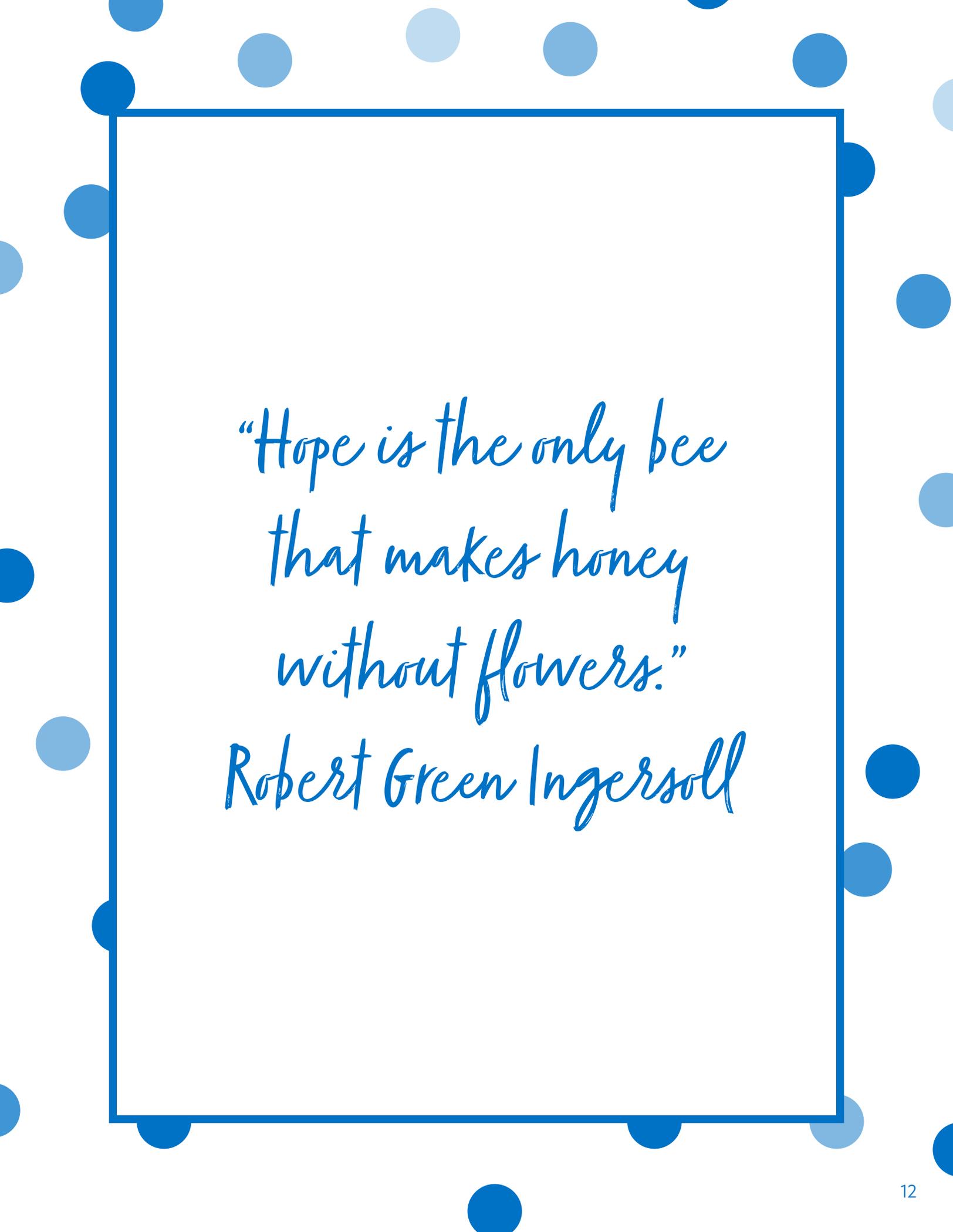


Hanging out with your friends is an important part of growing up; especially during the summer months when free-time is in excess. The Lesko Discovery Center, found a path to stay open with a stringent mitigation plan that included rigorous sanitation, outdoor events, masks and gloves, and individually packaged supplies. This required significantly more planning and more daily attention from the Direct Support Professionals in addition to the chaos of coordinating group events. The end result?

Thanks to this amazing team, everyone stayed safe and had a blast!



Back at home, live-in Direct Support Professionals and their teams navigated evolving policies, technology issues, staffing shortages, and integrating all of the new virtual activities and events into their already full days. They did all this while creatively engaging the people they support during a significant disruption to their daily lives. Our mitigation policies have remained stringent and our workforce vigilant since day one. Despite this, we're engaged and connected in more ways than ever.



*“Hope is the only bee  
that makes honey  
without flowers.”  
Robert Green Ingersoll*

# Opportunities Abound



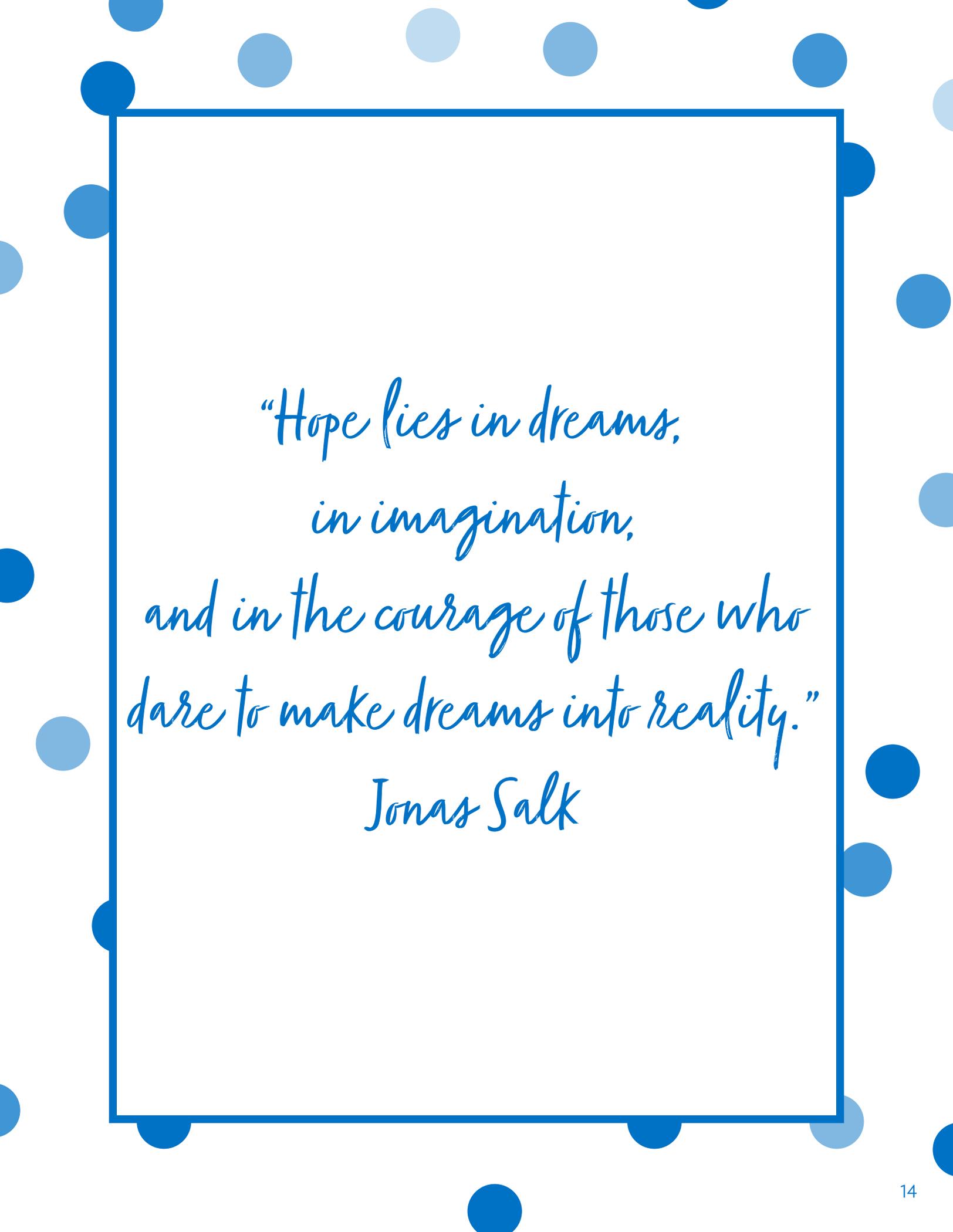
When we peer into the coming year, we are filled with hope. This year, despite the many challenges faced, has brought with it equally as many reasons to celebrate.

We met a community need by providing Financial Support Services, opening a mental health clinic, and partnering with United Way of Anchorage's Home for Good program to help address homelessness issues for those with a disability or mental health challenges.

We celebrated the contributions of employees such as Gena Coleman, (left) selected as the 2020 Direct Support Professional for Alaska by ANCOR, the national nonprofit trade association for providers of supports and services to those with disabilities; Kim Brusven (center) who was honored for her work as a shining example of DSP excellence during Disability Pride Week; and Carley Stone (right) who was one of fifteen DSPs recognized nationally for her contributions to the Lesko Discovery Center recreational program.

Hope grows through daily small actions of kindness, done with great love. Thank you for your continued investment in building bridges to meaningful lives - and for experiencing Hope.





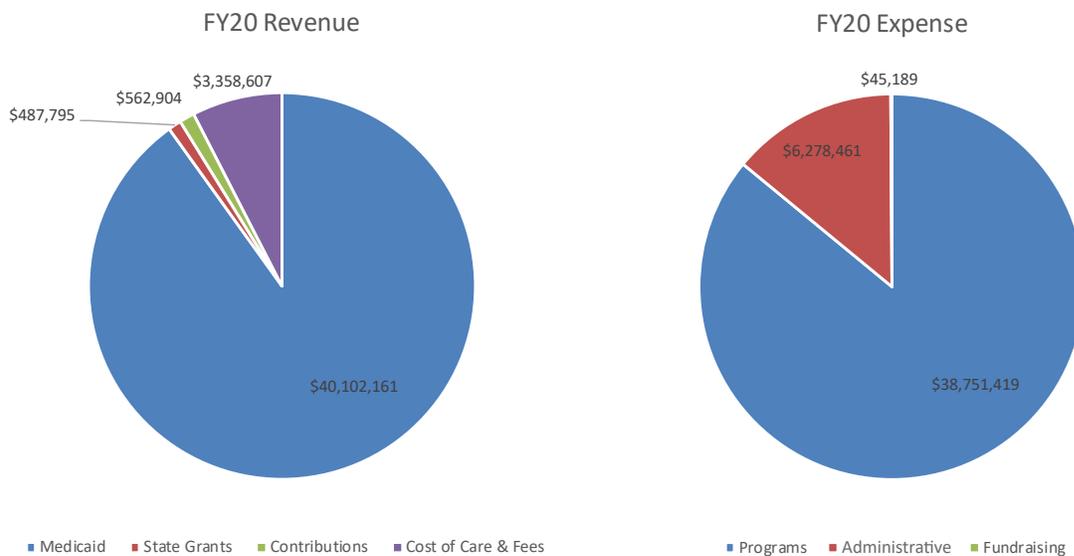
*“Hope lies in dreams,  
in imagination,  
and in the courage of those who  
dare to make dreams into reality.”*

*Jonas Salk*

# Resilience.

## Partnerships in Action

### Fiscal Year 2020 Financial Overview



Figures based on fiscal year 2020 audited financials, year end June 30, 2020  
 All contributions and figures in this report are for the period July 1, 2019 - June 30, 2020

We hosted our annual fundraisers, the Walk for Hope and the Hope Auction, virtually this year. Thanks to your support we raised over \$95,000 from these two events. Many of our financial gifts are not designated by our donors. We prioritize the use of these funds to have the greatest impact for the people who choose our supports. This includes scholarships to recreation programs, modifications to ensure accessible homes and apartments, purchases for adaptive equipment, new furnishings, and more. We work to ensure your gift makes a positive difference in someone's life.



# With Gratitude

## Platinum Partners: >\$15,000

Alaska Community Foundation  
M.J. Murdock Charitable Trust  
Port of Kodiak Gifts  
Rasmuson Foundation  
The Alaska Mental Health Trust Authority

## Silver Partners: \$2,500-\$4,999

Alaska Airlines  
Anchorage Midtown Dental Center  
Franz Bakery Foundation  
Matson  
Sleeping Lady Mountain Lions

## Gold Partners: \$5,000-\$14,999

All For Kids Pediatric Therapy  
City of Kodiak  
ConocoPhillips Alaska  
Davis Wright Tremaine  
GCI Communication Corp.  
Scan Home  
Wells Fargo Foundation

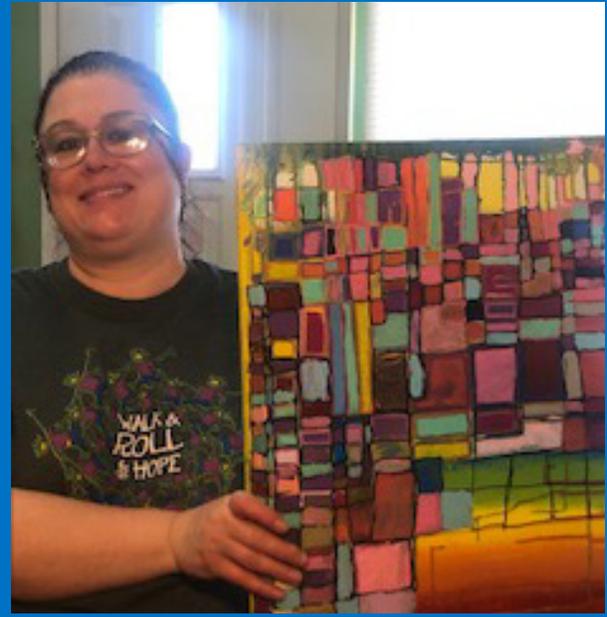


## Bronze Partners: \$1,000-\$2,499

Alaska Peace Officers Association  
Alaska USA Federal Credit Union  
Anchorage Kiwanis Club  
Aurora Fine Art Gallery  
BP America, Inc.  
CIRI  
Credit Union One  
Dewalt Service Center  
Facebook  
Futura Fisheries, Inc.  
ICE Services  
KPMG  
Lithia Motors, Inc.  
Mat-Su Health Foundation  
United Way of Anchorage  
USI Insurance Services  
Value Liquor  
Vein Specialists of Alaska  
Verizon

## Patron Partners: \$100-\$999

2 Friends Gallery  
ABC Motorhome & Car Rentals  
Access Alaska, Inc.  
Alaska Body Aesthetics  
Alaska Center for Spiritual Living  
Alaska Dance Theatre  
Alaska Ivory Exchange  
Alaska LeLo's  
Alaska Metal Arts  
Alaska Mint  
Alaska Native Medical Center  
Alaska Railroad  
Alaska Rock Gym  
Alaska Rug Company  
Alaska SeaLife Center  
Alaska Serigraphics  
Alaska State Fair  
Alaska Wildland Adventures  
Alyeska Resort Alaska  
AmazonSmile Foundation  
American Legion  
Anchorage Concert Association  
Anchorage Distillery  
Anchorage Fire Department  
Anchorage Log Cabin Quilters  
Anchorage Museum  
Anchorage Pita Pit  
Anchorage Sand and Gravel Co.  
Anchorage Senior Activities Center  
Anchorage Yoga & Cycle  
Aniak Traditional Council  
Aramark  
Arctic Access Inc.



Arctic Imports  
Arctic Roadrunner Burgerman  
Artworks Gallery & Glass Studio  
Assets, Inc.  
AT&T  
Bear Creek Cabins  
Bear Square  
Bear Tooth Theatre Pub & Grill  
Bernie's Bungalow Lounge  
Body Piercing Unlimited  
Breeze Inn  
Calista Corporation  
Cook Inlet Region, Inc.  
Costco Wholesale  
Danger Entertainment LLC  
Denali Brewing Co  
Denali Fur & Leather  
Dimond Center  
Eagle River Knife Co.  
Eagle River Lions Club  
Echo  
Enstar Natural Gas Co.  
ESS  
Firetap  
Fireweed Cleaners  
Fred Meyer / Littman Jewelers  
GCS IT Solutions  
Great Harvest Bread Company Co.





Greenwood Care Services  
Hilton Anchorage Hotel  
Humpy's Great Alaskan Alehouse  
Illusions Food Company  
Inked Fox  
Inlet Towers  
Integrated Communications Design  
International Longshoremen &  
Warehousemen Union, Unit 60  
Jim Patton Promotions  
Jitters  
K & L Distributors  
Key Coalition of Alaska  
KLEBS Mechanical, Inc  
Kroger Community Rewards  
LaTouche Pediatrics  
Mahay's Riverboat Service  
Major Marine Tours  
Musk Ox Development Corporation  
North Star Behavioral Health System  
Odom Corporation/Coca-Cola Alaska  
Orutsararmiut Traditional Native Council  
Over the Rainbow Toys  
PayPal Giving Fund  
Peppercini's Deli & Catering  
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Rebirth Tattoo  
Red Robin  
REI  
Resource Data Inc.  
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Sal's New York Grill  
Seas of Glass  
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Softchoice  
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South Restaurant & Coffeehouse  
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Sullivan's Steakhouse  
Sultana New Ventures LLC  
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The Marx Bros. Cafe  
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Totem Ocean Trailer Express Inc.  
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Walsh|Sheppard



### *Friends of Hope: <\$100*

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Alaska Dinner Factory  
Alaska Executive Search, Inc.  
Alaska Junior Theater  
Alaska Wild Berry Products  
Alaskan Stitches  
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 Mr. Prime Beef  
 Mylord's Floral  
 Natural Selections  
 Northwest Carvings  
 Palmer Golf Course  
 Salmon Sisters  
 Salon Davinci  
 Sevigny Studio Art Gallery  
 Spunky Monkey  
 Suite 100 Restaurant  
 The Spice & Tea Exchange  
 Tiny Ptarmigan  
 UBS  
 WestRock  
 Wild Scoops

*Platinum Donors: >\$15,000*

Michele Girault & Chuck Wright

*Gold Donors: \$5,000-\$14,999*

Jeff & Stefanie Baird  
 Jill & Ryan Cropper  
 Barbara Garner  
 Petter Jahnsen  
 Derrill & Iris Johnson  
 Gavin Kim  
 Henry & Charlotte Kim  
 Corbett Mothe  
 Karen West



Deaf Supports Team



*Silver Donors: \$2,500-\$4,999*

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 John & Andrea Dittrich  
 Debra Hall  
 Kathleen Hanson  
 Liz & Josh Hodes  
 Dr. Lisa Jackson  
 Arthur Jensen  
 Jerry & Kris Jez  
 Lisa Parker  
 Dr. Roy T. Scheller & Toni Merrigan



*Bronze Donors: \$1,000-\$2,499*

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Anita Youngman & Family



*Patron Donors: \$100-\$999*

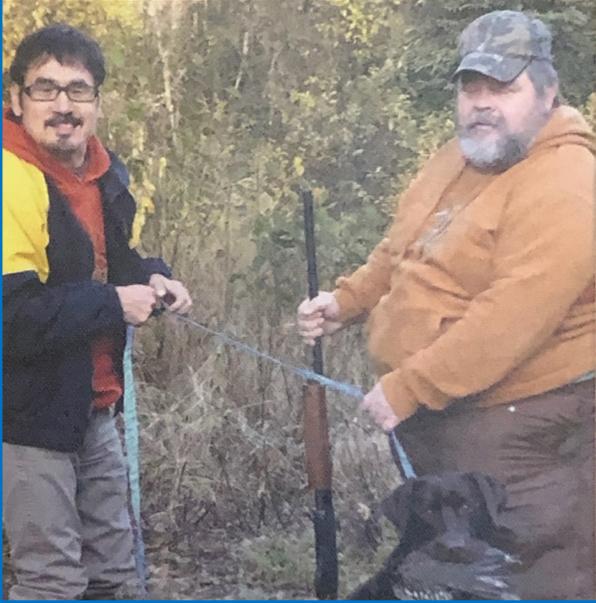
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Debby Struempler  
Keith Swaby  
Mar Lou Swan  
Nancy Tankersly  
Georgia Taylor  
Samantha Terry  
Thais Thomas  
Mari Tifental  
Jason Tranchitella  
Amelia Tuzroyluk  
Carles Utermohle  
Liviu Verziu

Marinos Voukis  
Michael Wachsmuth  
Dona Walker  
Tiana Walter  
Jacqueline Webb  
Francis Wegman-Lawless  
Nicolle Welch  
Pat Wendt  
Stephanie Wheeler  
Mesah White  
Rebecca Widmer  
Christine Williams  
Michael Williams  
Carrie Winfree  
Donald Wisch  
Courtney Wise  
Jennifer Woodward  
Tracie Wright  
Christy Wrobel  
Iris Yamauchi  
Michael Zechman  
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